

YUAV DAWS QHOV KEV TXHAWJ XEEB LI CAS

Ntawm Children's Minnesota, peb zoo siab heev rau kev saib xyuas uas peb tau muab rau peb cov neeg mob thiab lawv tsev neeg. Thaum twg los xij uas koj muaj lus nug, kev txhawj xeeb, muaj lus xam pom, los sis ib yam dab tsi uas yuav tsum tau daws tam sim ntawd, thawj tus neeg uas yuav tham nrog yog koj tus me nyuam tus kws kho mob, tus kws tu neeg mob los sis lwm tus tswv cuab ntawm pab pawg saib xyuas kev noj qab haus huv. Koj tuaj yeem tham nrog cov neeg hauv qab no ntawm Children's Minnesota:

- **Tus thawj tswj hwm los sis tus thawj coj**
Koj tus me nyuam tus kws tu neeg mob los sis tus kws cev ncauj cev lus hauv chav hauj lwm yuav pab koj tiv tauj tus neeg no.
- **Kev cev ncauj cev lus rau tsev neeg**
Ua ntawv tsis txaus siab los sis kev hnyav siab.
Tag nrho Children's Minnesota cov chaw:
612-813-7393
familyliaison@childrensMN.org
- **Tus thawj saib xyuas hauj lwm tu neeg mob hauv tsev kho mob**
Rau cov xwm txheej maj nrawm thaum yav tsaus ntuj, tag hmo thiab hnuv so.
Minneapolis: 612-813-6833
St. Paul: 651-220-8460
- **Tus neeg ua hauj lwm txog kev ceev ntiag tug**
Rau kev txhawj xeeb txog koj cov ntaub ntawv kho mob cov cai kev ceev ntiag tug.
Tag nrho Children's Minnesota cov chaw:
952-992-5470 los sis 1-866-225-3251
privacy.officer@childrensMN.org
- **Lub tuam tsev hauj lwm ntsig txog kev ua hauj lwm pab zej tsoom**
Rau kev txhawb nqa kev xav, kev txhawj xeeb txog kev puas siab puas ntsws, kev sib txuas ntawm cov peev txheej muab kev pab, cov ntaub ntawv los sis kev pab cuam txog kev tiv thaiv rau cov me nyuam yaus los sis cov neeg laus uas tsis muaj zog.
Minneapolis: 612-813-6138
St. Paul: 651-220-6479

ntau ►

- **Lub Chaw Hauj Lwm Hais Txog Kev Ncaj Ncees**
Rau kev sab laj yog tias koj tab tom ntsib kev txiav txim siab kho mob nyuaj.
 Tag nrho Children's Minnesota cov chaw:
 612-813-6159
ethics@childrensMN.org

Koj tseem tuaj yeem ua ntawv tsis txaus siab nrog cov koom haum tswj hwm tau:

- **Office of Health Facility Complaints (Lub Chaw Hauj Lwm Txog Kev Tsis Txaus Siab Ntawm Lub Chaw Saib Xyuas Kev Noj Qab Haus Huv)**
 P.O. Box 64970
 St. Paul, MN 55164-0970
 651-201-4200 los sis 800-369-7994
health.ohfc-complaints@state.mn.us
- **Board of Medical Practice (Cov Pawg Thawj Coj Muab Kev Sab Laj Fab Kev Kho Mob)**
 335 Randolph Ave., Suite 140
 St. Paul, MN 55102
 612-617-2130 los sis 800-657-3709
Medical.Board@state.mn.us
- **The Joint Commission**
Lub Chaw Hauj Lwm ntsig txog Qhov Ua Tau Zoo thiab Kev Nyab Xeeb rau Tus Neeg Mob
 One Renaissance Boulevard
 Oakbrook Terrace, IL 60181
jointcommission.org
- **Ombudsman for Public Managed Health Care Programs (Tus Txiav Txim Tsoom Fwv rau Lub Khoos Kas Saib Xyuas Kev Noj Qab Haus Huv Rau Niam Txiv Pej Xeem)**
 P.O. Box 64249
 St. Paul, MN 55164-0249
 651-431-2660 los sis 800-657-3729
Dhsombudsman.smhcp@state.mn.us

Yog tias koj muaj kev txhawj xeeb txog koj cov ntaub ntawv kho mob txoj cai ceev ntiag tug, koj tuaj yeem hu tau rau:

- **Office for Civil Rights (Lub Chaw Hauj Lwm rau Pej Xeem Cov Kev Muaj Cai)**
Teb Chaws Meskas Lub Tuam Tsev Hauj Lwm ntsig txog Cov Kev Pab Cuam Tib Neeg thiab Kev Noj Qab Haus Huv
 233 N. Michigan Ave., Suite 240
 Chicago, IL 60601
 800-368-1019 TDD: 800-537-7697
hhs.gov/ocr