

ePrescribe

Information for patients and families

To improve the safety and quality of care provided to our patients and families, Children's now uses ePrescribe.

What is ePrescribe?

ePrescribe is a system used at Children's to write and send a prescription electronically to your pharmacy, rather than handwriting or faxing the prescription. This process makes prescription filling fast and efficient, and reduces the potential for errors.

Through ePrescribe doctors will be able to:

- receive and respond to refill requests from pharmacies.
- review allergy and drug-drug interactions, increasing the safety and quality of care provided to patients upon prescription ordering.
- access insurance benefits at the time of ordering which may help families save costs on prescriptions and co-pays.
- review medication history available from other sources outside of the Children's Electronic Medical Record. This will help ensure safe and appropriate medicines are given to patients.

ePrescribe benefits patients and families through:

- improved safety and quality of care at Children's.
- improved satisfaction by decreasing delays in prescription filling and refill turn-around times.
- eliminating additional trips to the pharmacy to drop off prescriptions.

How will the privacy and confidentiality of my child's records be protected?

Only medical providers and personnel involved in your child's care or writing prescription orders will have access to your child's medical record. Children's has strict security measures in place to protect your child's information.

For more information

If you would like more information about your child's medical record or the data being retrieved through ePrescribe, please talk to your child's doctor, another member of your child's care team, Children's Privacy Officer at (612)813-6911 or email: privacy.officer@childrensmn.org.