



Children's CMIO News



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Feedback

What are we doing that's ridiculous?

In order to continue improving the EMR, feedback is important! We want to know what workflows, steps, items, etc. in the EMR are seen by you as, frankly, ridiculous. The only request is that anyone who sends something they feel is ridiculous must also send a suggestion for how to fix it.

I will respond personally to all of these requests. Only through frequent user feedback can we improve the EMR.

To send an email regarding something you feel is ridiculous, click here:

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How to Order Future Labs and Radiology Studies

There continues to be confusion over what a **Future Order** actually means. Essentially, any study (lab or radiology) that the user would like performed on a future encounter (after inpatient discharge, after leaving the clinic, etc.) should have the Future Order indicator marked **Yes** to prevent the system from automatically canceling it. An estimated date within two weeks of when the study will be performed should also be entered. Orders are automatically canceled when an encounter ends to prevent the order profile from becoming unmanageable.



Quickly Find a Recently Opened Patient Chart

Users can look on the recent patient drop down to open up a patient that has been recently opened.



CAUTION: Ensure you are in the appropriate encounter when using this feature.

News for all Clinical Areas

Use Summary mPages to Share Favorites

Beginning this month, those who use the summary mpages (ambulatory and inpatient) will be able to share other's favorites. Type the other user's name into the search field and you will see their favorites.



New Order Sentences for Acetaminophen Coming

Based on recent FDA recommendations, the default dosing of acetaminophen will be changed from every 4 hour dosing to every 6 hour dosing in order to reduce the maximum daily dose to 75mg/kg (due to rounding of doses). This will be reflected in all pre-built order sentences and order sets.

What is in the Patient/Family Portal and Quickview

Currently, patients/families have two methods to obtain information from their medical record. In the inpatient setting, they can use the **Patient/Family Quickview** which includes vital signs, nursing and provider documentation, labs, and a few radiology results.

Event Date	Event	Result	Ref. Range	Status
02/11/2013 9:30	Oxygen Concentration	90 %		
	Oxygen Saturation	95 %	(94 - 100)	
	Oxygen Flow Rate	5 L/min		
	Oxygen Therapy	Aerosol mask		
02/14/2013 9:23	Heart Rate via Monitor	30 bpm (L)	(70 - 110)	
	Respiratory Rate	20 br/min	(19 - 21)	
	Oxygen Saturation	97 %	(94 - 100)	
02/14/2013 15:00	Temperature Axillary	35 DegC (L)	(36 - 37)	
	Temperature Oral	36 DegC	(36 - 37.6)	
	Apical Heart Rate	32 bpm (L)	(70 - 110)	
	Heart Rate via Monitor	34 bpm (L)	(70 - 110)	
	Pulse Rate	146 bpm (H)	(70 - 110)	
	Respiratory Rate	20 br/min	(19 - 21)	
	Systolic Blood Pressure	120 mm Hg	(77 - 126)	
	Diastolic Blood Pressure	80 mm Hg	(40 - 81)	
03/27/2013 16:37	Chest 1 view Portable	Preliminary &		

The MyChildren's portal is accessible to patients who have signed up for it and includes allergies, medications, medical problems on the problem list (non-confidential), lab results (currently with a 72 hour delay), and a small subset of documents.

New System for Improved Documentation and Reporting of Rad Results

Children's radiology department has a new project that will help users access radiology results faster and more efficiently. The new reporting system uses voice recognition software for documentation and will significantly reduce transcription delays. As soon as the radiologist completes dictation, the results will be available for most exams. The system also allows referring clinicians to specify their preferred means of receiving notification of critical results: page, text message, fax, or e-mail. The clinicians will then be able to easily access a voice recording detailing the critical result findings. In the next few months Children's will be working with practice groups to identify where and how these notifications should be sent - our goal is to be consistent in the method of communication within each practice group.

Ambulatory Spotlight

Ambulatory EMR Optimization Project Update

The Ambulatory EMR Optimization project rollout strategy is confirmed. Dates for each clinic go live will be confirmed mid-May, and training will be scheduled soon. We will be focusing on each clinic to optimize their use of present functionality in order to have a good foundation for the new tools that are coming. There will also be several new or improved tools this summer.

See the Star Net page for details about the implementation schedule and early deliverables:

- From the Star Net home page, click on the **Ambulatory EMR Optimization Project Page** link in the **Around the System** section on the right side of the page

There are two new resources to help clinics navigate insurance. These are also found on Star Net on the **Ambulatory EMR Optimization Project Page**:

- From the Star Net home page, click on the **Ambulatory EMR Optimization Project Page** link in the **Around the System** section on the right side of the page
- Go to the **Design Phase Workgroups** section (located at the bottom right of the page)
- The following documents can be found in the **External Communications** section:
 - Health Plans Requiring Prior Authorized Referrals
 - Utilization Management Terminology

Children's has achieved the majority of the Meaningful Use measures.

To see how your clinic is doing, refer to the reports on the **Meaningful Use** page:

- From the Star Net home page, click on the **Meaningful Use** link in the **Around the System** section on the right side of the page
- Go to the Reporting section on the right side of the page for links to the following reports:
 - 90 Day
 - Last Full Month
 - Mid Month

Clinic leadership will be working with those areas that have not yet met all the Meaningful Use objectives.

Tips for Healthy Living is now available in Spanish and Somali.