

### What is patient-and family-centered care?

At the very heart of patient-and family-centered care is the recognition that family is the constant in a child's life. With this, Children's staff understand that each family has an important place on their child's health care team.

Patient-and family-centered care is more than treating a child's family well. Children's goes further to respect and recognize that both staff and family bring knowledge, skills, and experience to caring for a child.

The core concepts of patient-and family-centered care are:

- Dignity and Respect
- Participation
- Information Sharing
- Collaboration

### Who can be nominated for this award?

Any employee, professional staff member, or care team can be nominated. The nominee must meet all of the following criteria:

Performance that demonstrates outstanding commitment to patient-and family-centered care.

The care or experience must have occurred within the previous 12 months.

### How to submit a nomination

Please complete this nomination form (submit additional paper as needed). Mail or fax the nomination to the Family Advisory Council, Children's Hospitals and Clinics of Minnesota, 2525 Chicago Avenue South, Mail Stop 70-403 Minneapolis, MN 55404

Awards are presented two times per year. Nominations must be submitted by January 31 or July 31.

### Information

For more information about the Patient-and Family-Centered Care Award or for inquiries about becoming a member on the Family Advisory Council please contact the Council at [familyadvisorycouncil@childrensmn.org](mailto:familyadvisorycouncil@childrensmn.org) or fax (651) 220-6125. Nomination forms also are available on Children's Web site, [www.childrensMN.org/servicesfamilyadvisorycouncil](http://www.childrensMN.org/servicesfamilyadvisorycouncil)

## Nomination Form

### Excellence in Patient-and Family-Centered Care Award

Sponsored by the Family Advisory Council to recognize care providers for outstanding commitment to patient-and family-centered care.

Date \_\_\_\_\_

Please consider the following care provider or care provider team for an **Excellence in Patient-and Family-Centered Care Award**:

Name(s) \_\_\_\_\_

- Employee
- Professional staff member
- Care team

Department/Unit \_\_\_\_\_

Title/Position \_\_\_\_\_

### Children's campus

- Children's - Minneapolis
- Children's - St. Paul
- Children's Clinics - Woodwinds
- Children's - Roseville
- Children's - Minnetonka
- Children's Physician's Network
- Children's - Maple Grove

Phone (if known) \_\_\_\_\_

### Family's Information

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_

E-mail \_\_\_\_\_

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## Excellence in Patient-and Family-Centered Care Award

We want to honor Children's staff for their outstanding commitment to patient-and family-centered care.



The Excellence in Patient-and Family-Centered Care Award gives families an opportunity to recognize and honor care providers who demonstrate an outstanding commitment to patient-and family-centered care.



Sponsored by the Family Advisory Council



