

Sending photos using MyChildren's on a mobile device

You can upload and send photos to your Children's Minnesota clinical care team **prior** to your Virtual Visit through your Cerner MyChildren's account using your mobile device. Do <u>not</u> do this during your virtual care appointment using the same mobile device.

1. Log into your MyChildren's account using your mobile device.



2. Click the menu icon on the Home screen, then click on Messages.



3. Select Inbox.



4. Select Send a message.



5. Under **This message is sent on behalf of**, use the dropdown to select the correct patient if there are multiple children set up for this account.



6. In the box under **To**, enter the patient's provider's name or the clinic name, then select the provider or clinic from the list.



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* То	_
Health Information Management ×	
1	•
Select a recipient	
* Subject	
Attachments Maximum file size is 10MB	
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7. Enter "Picture" into the **Subject** field.

Health Information	on Management ×	
Select a recipient		
* Subject		
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Attachments Max	imum file size is 10MB	
Choose File no file	selected	
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Picture	
Attachments Maximum file s	size is 10MB
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- 9. Select the photo(s) to send.
 - a. iPhone: Select Take Photo or Video or Photo Library

Take Photo or Vid	leo 🧿	
Photo Library		
Browse		
	Cancel	
b. Android:	Select Camera or Files	
	— Choose an action	

- 10. Take a photo or select the photo from your library.
 - a. If you have multiple photos to select, click **Add another attachment** and do this for each photo.
 - b. NOTE: There is a 10MB file size limit. If your image(s) exceed that file size, you may need to decrease the image size or send additional messages.



Health Info	ormation Management ×	-
Select a recipie	ent	
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c. If needed, you can click the **X** button to remove a photo.

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 Message 		

11. Enter any important information for your provider in the **Message** section, then click **Send**.



Add anoth	er attachment	
* Messag	e	
See attached pictures		
Send	Cancel	