

For access, ensure the following requirements are met.

Internet Access:

- High-speed broadband internet access (e.g. cable, DSL)
- WiFi network connection or hardwired network connection (Ethernet cable) for best performance
- Minimum bandwidth of 1 Mbps upload/download speed is required, with a recommended bandwidth of 2 MB/s Mbps upload/download speed (if needed perform a web search for network speed test tools)

Note: Video is not recommended on LTE or Mobile Data

Operating System:

Windows: 10 or newer

• Web Browser: Google Chrome (preferred) or Microsoft Edge

Minimum memory: 4 GB of RAM

 CPU Processor for SD video: a processor capable of running at speeds of 1.5 GHz or higher

 CPU Processor for HD video: a quad-core processor capable of running at speeds 2.4 GHz or higher

o Mac: OS X 10.14 or newer

Web Browser: Google Chrome (preferred) or Safari

Minimum memory: 2 GB of RAM

CPU Processor: G4 or Intel

Android OS

· Web browser: Mobile Chrome

Video supported over WiFi and some cellular networks

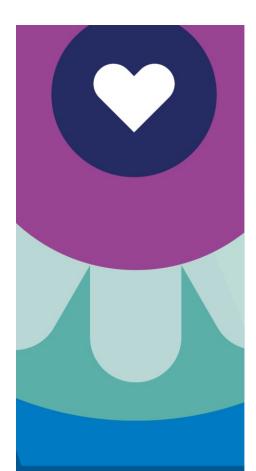
IOS (iphone/iPad)

Web Browser: Mobile Safari

Video supported over WiFi and some cellular networks

Chrome OS (including Chromebook devices) is not supported

Camera/Video: Computer's internal or external USB webcam



CONTACT US

For technical support: Call 1-877-621-8014

For questions about your appointment:
Please call your clinic.



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