


Partnering with families for safe and effective health care



How you can help make sure your child's health care needs are met, including how to ask for the Rapid Response Team.

At Children's, we are committed to ensuring that your child receives the best possible care. Families are our partners in that care. It is essential to the entire health care team that you tell us what is out of the ordinary for your child.

You are the expert in caring for your child and you are your child's advocate. You know your child better than anyone.

Children can't always tell us when something is wrong or when they are feeling worse. That is why it is so important for you to speak up or take action if you feel your child's needs are not being met.

Communication is the key for providing the best care

Talk to the nurse who is assigned to care for your child. Tell the nurse what you are noticing about your child, what is out of the ordinary or unusual, and what has you concerned.

In addition:

- ask questions.
- talk to your doctor about your concerns.
- use the call light to alert staff about your concern.
- ask any staff member to alert your child's nurse that you need help.
- talk with the charge nurse about your concerns with your child's condition.





What you can do if you are worried about a change in your child's condition

Talking with the nurse who is taking care of your child is the first step to ensure the best care.

However, if you feel your child's condition is getting worse or you have a feeling something is wrong that has not been addressed, we want to know.

Tell any nurse to call the Rapid Response Team

The Rapid Response Team will immediately help your child's nurse assess your child's condition. The team includes a registered nurse and respiratory therapist from the pediatric intensive care unit (PICU). They also consult with critical care doctors, who are in the hospital at all times.

Children's staff will coordinate changes in your child's care needs with your primary care doctor.

For more information

For more information about the Rapid Response Team or about how you can help with your child's care, talk with your child's nurse.

