

## Financial Assistance Summary

Children's Hospitals and Clinics of Minnesota is here to assist you with your financial needs. We are committed to treating any child in need, regardless of their ability to pay. Our financial assistance policy provides eligible patients assistance with emergency or other medically necessary health care and services.

**All emergency and medically necessary health care services provided by Children's are eligible for financial assistance.**

**Who is eligible for financial assistance?** Patients who:

- Complete "Children's Financial Assistance Application" (see below)
- Qualify based on the application after review by the Financial Counseling office.

**What types of financial assistance are available?**

**If you have insurance, you may qualify for an additional 30% discount off the patient portion of the bill if you:**

1. Earn less than 350% of the Federal poverty guidelines ("FPL")
2. Provide all requested documentation to verify income

**If you have no insurance or no coverage for a medically necessary service, you may qualify for a discount if you:**

1. Apply for Medical Assistance if your income meets the guidelines
2. Have an income less than \$125,000 annually
3. Provide all requested documentation to verify income
4. Families with income less than 275% FPL receive a 100% discount
5. Families with income up to 350% FPL will be eligible for a discount will be charged no more than amounts generally billed; presently this discount is 51% for hospital and hospital based clinics, 42% for community clinics

**How to apply for financial assistance at Children's:**

Our financial counselors are available to assist you with concerns related to medical expenses and walk you through the financial assistance process. You may call us, stop in our offices, or download the application from our website and return it by mail. Copies are also available in Spanish, Hmong, Somali, Russian and Vietnamese.

**Please allow 2-3 weeks for processing. You will be notified in writing once a decision has been made or if additional information is needed.**

### **Children's – Financial Counseling**

*Phone: 612-813-6432*

*Fax: 612-813-6429*

*Mailing Address: Financial Counseling #17-750, Children's - Minnesota, 2545 Chicago Ave S, Minneapolis, MN 55404*

*For in-person help: Please stop by one of the Welcome Centers on Either Campus to receive directions.*

