

Provider Status & Access Grid

Provider Type	Description	Epic?	Training Method?
Children's Minnesota Employed Provider	Providers that are directly employed by Children's Minnesota	Full Epic	Epic U / Test Outs
Professional Staff	Provider is employed by another group and comes on-site to provide care , is credentialed and on staff at Children's MN	Full Epic	Epic U / Test Outs
Member Only + EMR	Provider is not employed by CHMN or on Professional Staff, but is credentialed as member only with EMR access. Can come on site to follow-up on their patients, but do not direct the care and cannot place orders.	Epic – View Only	Optional E-learning based training
External Provider in Link Scope	Providers not in any of the above buckets, but who are employed by one of our EpicCare Link partners have the option to use Link, and/or their support staff would use Link to view charts or send referrals/test orders to Children's MN. This does NOT give them access to document inside Epic.	EpicCare Link	Quick Start Guides available in Link Portal
External Provider/ Member Only without EMR	Providers not on staff and not in current link scope , they will not have Epic log ins but could have SER records set up as referring providers to be selected as a PCP, referring provider, ordering provider, etc.	None	None

EpicCare Link and Hyperspace access rules:

Role	Access needed	EpicCare Link	Hyperspace	Epic Job code:
Provider •employed by Children's •professional staff who comes on-site to provide care, credentialed and on staff	Full clinical charting, signing authority, orders for patients with Children's MN		✓	Full access
Provider – Member Only •Can be on-site for follow-up, but do not direct care and can't place orders.	View only to clinical records.		✓	View only
External provider (not in above categories) •Employed by an organization using EpicCare Link	View charts or send referrals/test orders to Children's MN on their own patients	✓		
Nursing/Clinical staff	Charting, vitals, medication administration, pending orders, etc.		✓	Full access
Nursing / Clinical Staff - Referring / External	Supporting referring or external provider by viewing results and information about provider's patients	✓		
Front Desk / Scheduling	View demographics, view scheduling, no clinical charting	✓		
Front Desk / Scheduling – Referring / External	Viewing demographics, billing data review (charges), no clinical charting and no new patient creation but allows SCHEDULING of appointments		✓	Full access
Billing – Referring / External	Viewing charge and demographics for provider's patients **does not allow external review of claims and billing notes		✓	View only