



Children's Medical Staff Leadership Greeley Seminar

Agenda – Day 1

Friday, October 7

Noon	Boxed lunch
12:30 – 5 p.m.	Sessions
5- 8 p.m.	Social Hour and dinner

Please feel free to invite a guest to the social hour and dinner

Sessions

What We're Doing in Healthcare Is Not Sustainable: Will you be part of the solution or part of the problem?

- Healthcare trends affecting physicians and hospitals
- The need to simultaneously cut costs and improve quality and safety
- Healthcare stands on a burning platform. Now what?
- What does it mean for each physician and every hospital to be part of the solution?

Rethinking the Medical Staff

- Who is responsible for the quality and safety of patient care?
- To whom and for what are physicians accountable?
- How should physician and hospital leaders work together to achieve success and great patient care?

Effective Medical Staff or Obsolete Medical Staff

- How can physicians hold each other accountable for the quality of care we provide?
- The Physician Performance Pyramid: Keys to achieving great physician performance

Essentials of Credentialing and Privileging for Medical Staff Leaders (Part I)

- Make patients the focus of credentialing and privileging decisions
- How to streamline credentialing so it is fair, effective, and efficient

Agenda – Day 2

Saturday, October 8

8: a.m. Breakfast

8:30 a.m. – 1 p.m. Sessions

Sessions

Essentials of Credentialing and Privileging for Medical Staff Leaders (Part II)

- Making sense of laundry lists, core privileges, and competency clusters
- Managing today's privileging challenges

Making Peer Review Effective, Efficient, and Fair

- How to drive bias out of peer review
- General competencies
- OPPE & FPPE

How to Manage Poor and Marginal Performance, Disruptive Behavior, and Impairment

- Manage the marginally performing physician
- Manage common performance challenges
- Identify and manage the impaired physician
- A step-by-step approach to intervene with a disruptive physician

How to Manage a Fair Hearing and Investigation

- Strategies to prevent fair hearings
- Effective investigations
- Dos and don'ts of corrective action
- Keys to an effective fair hearing

Location/Accommodations

Hilton Garden Inn, Maple Grove
6350 Vinewood Lane
Maple Grove, MN 55311

If you plan on reserving a room, you must do so by noon on 9/16/16 to receive the \$119 rate. Room Reservations: 763-509-9500