



## Mac OSX and Safari Guide for Secure Access

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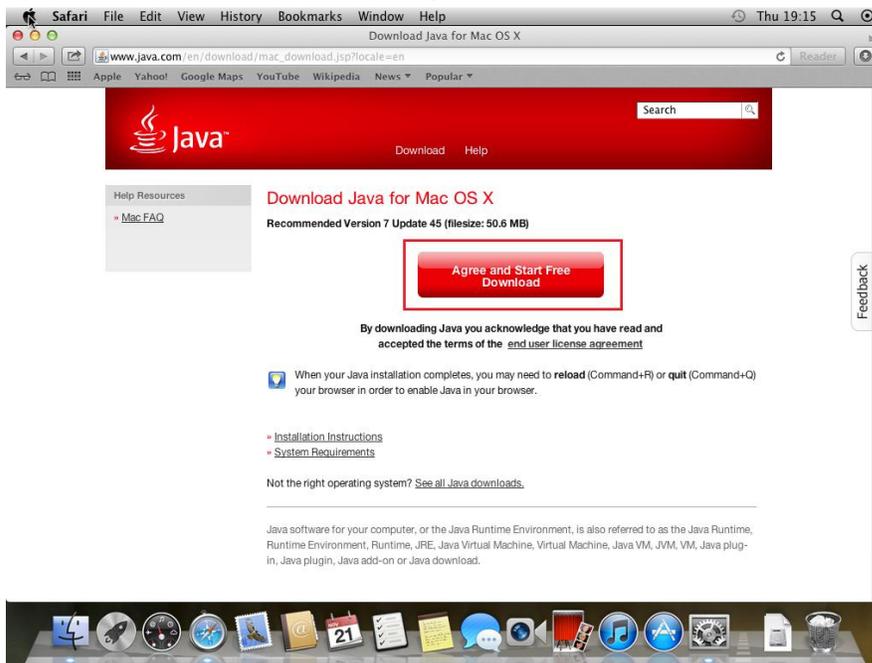
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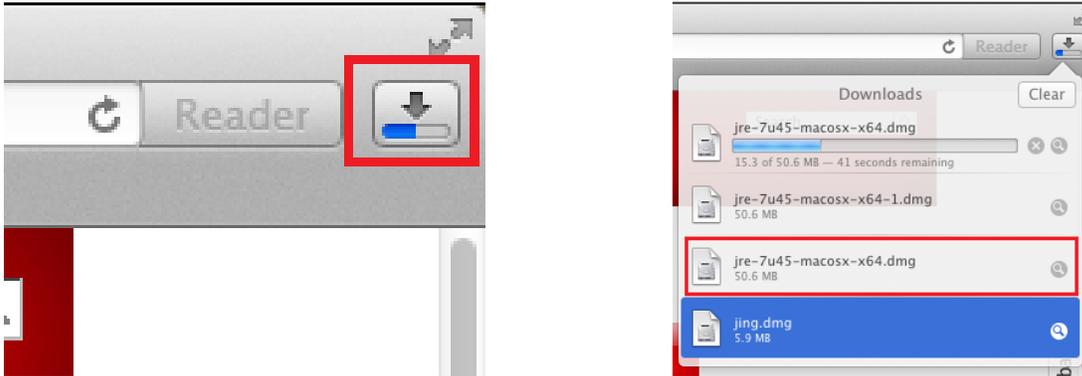
Java is a requirement for remote access. If you do not have Java installed, please install it through [www.java.com](http://www.java.com) or through the App store by searching Java. Follow the guide below on how to install Java directly through the website.

You can check if you have Java installed by going to your System Preferences and look under the “**Other**” category. If Java is not listed, you will have to install Java. If you have Java previously installed already, you may skip this step and move forward to the Java Security settings.

1. Open up Safari
2. Go to [www.java.com](http://www.java.com) and then click on “**Free Java Download**” on the main page.
3. Click on the red button that says “**Agree and Start Free Download**”.



- Java will start to download. You would have to go to the upper right hand corner of Safari and click on the down arrow icon to view the download and double-click the file when finished. (**jre-xxx.dmg**)

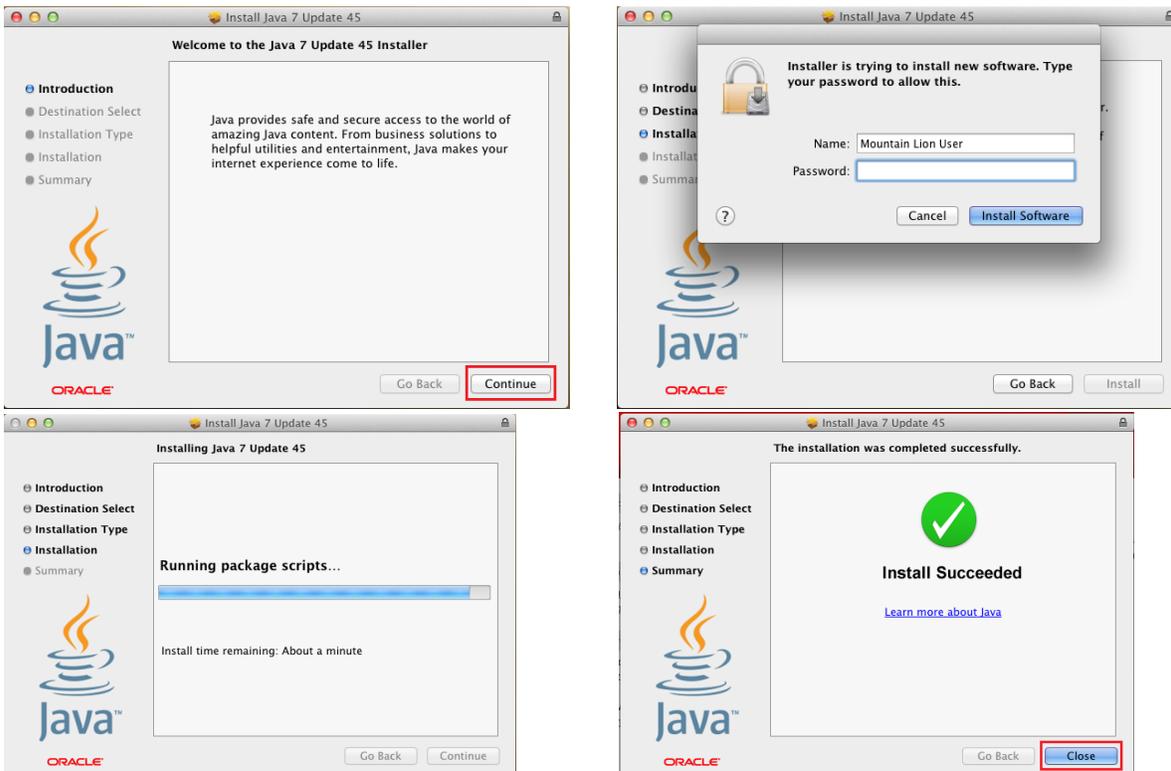


- Double click on the box icon when the Java installation comes up.



- Click **“Continue”** and then **“Install”**.

**Note:** It may prompt you to put in there login credentials after clicking on install. This is your Name and Password for your Apple/Mac account. Close when Complete.



**Important Note:** Please close out all web browsers and make sure you are at your “Finder” view (Main Desktop).



1. Access “System Preferences”:

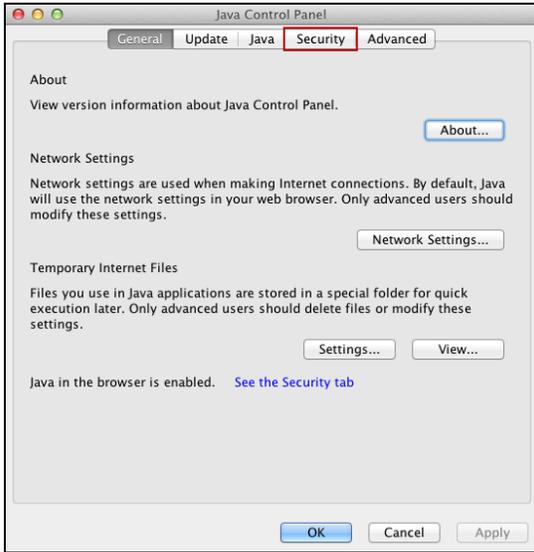
Click on “Go” then click on “Applications”. On the “Applications” window, locate and click on “System Preferences”.



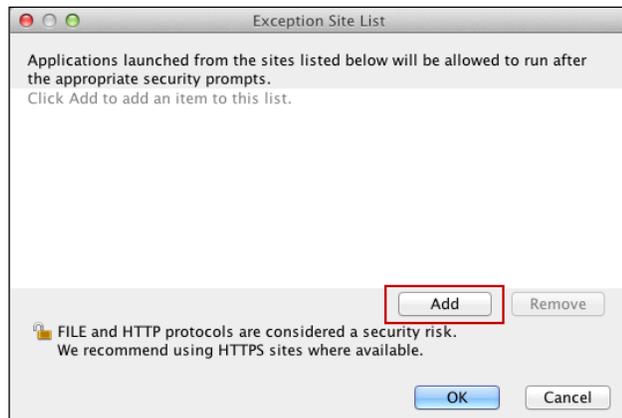
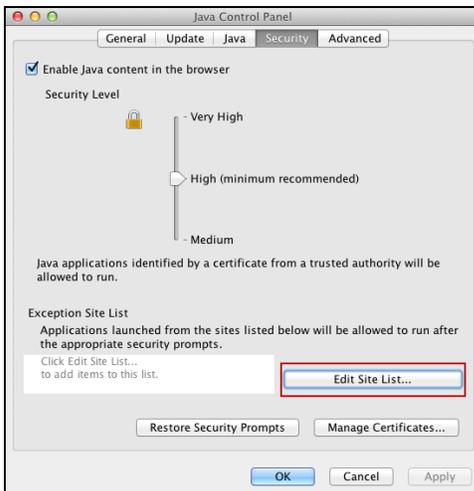
2. Under the “Other” category. Locate and click on “Java”.



- On the “Java Control Panel”, select the “Security” tab.



- Click on “Edit Site List...” under Exception Site List and Click on the “Add” button.



- On the selectable open field, type in <https://web.childrensmn.org> EXACTLY. And click “Add” again.



- Click “OK” to exit the Exception Site List. And click “OK” again to exit the “Java Control Panel”.

1. Open "Safari" and go to <https://web.childrensmn.org/>
2. At the "Children's Secure Access – Sign In" page, please fill out all fields accordingly:
  - **Username** – Children's provided username
  - **Password** – Children's password
  - **Security Code (if applicable)** – Six digit token code from your VIP Access App
  - Click on the "Login" button.

## Children's Secure Access - Sign In

[Security and Privacy Statement](#)

Username  
Password  
Tokencode (Optional)

For basic access, enter only your Children's **Username** and **Password**.

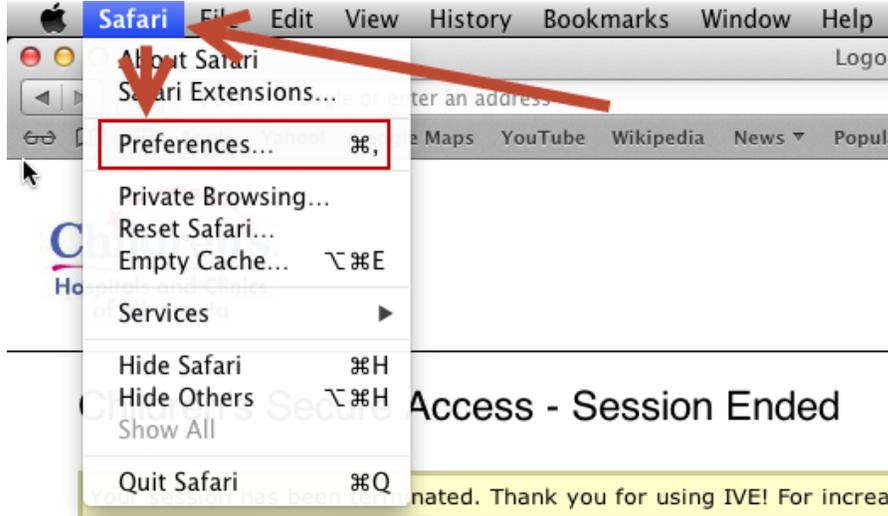
If you have a SecurID Token, you may include your **Tokencode** for additional access.

Log In

[Children's Secure Access Instructions](#)

**Important Note:** The page may hang on "Loading Components..." or login, but this step is required

3. Go to "Safari" on the upper left corner and then click on "Preferences".



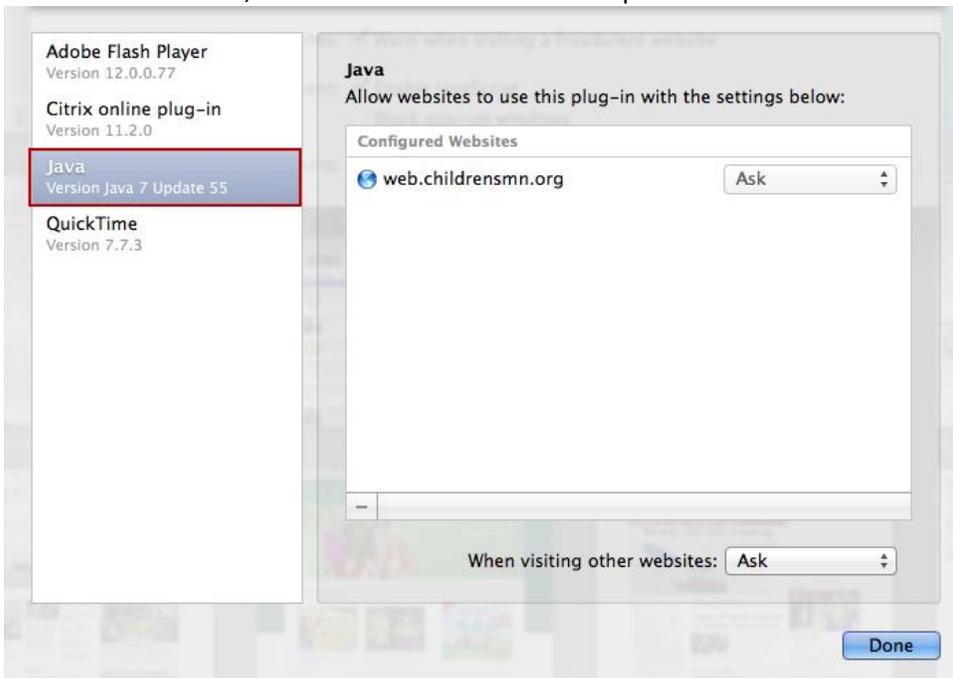
4. Locate and click on “**Security**” tab.



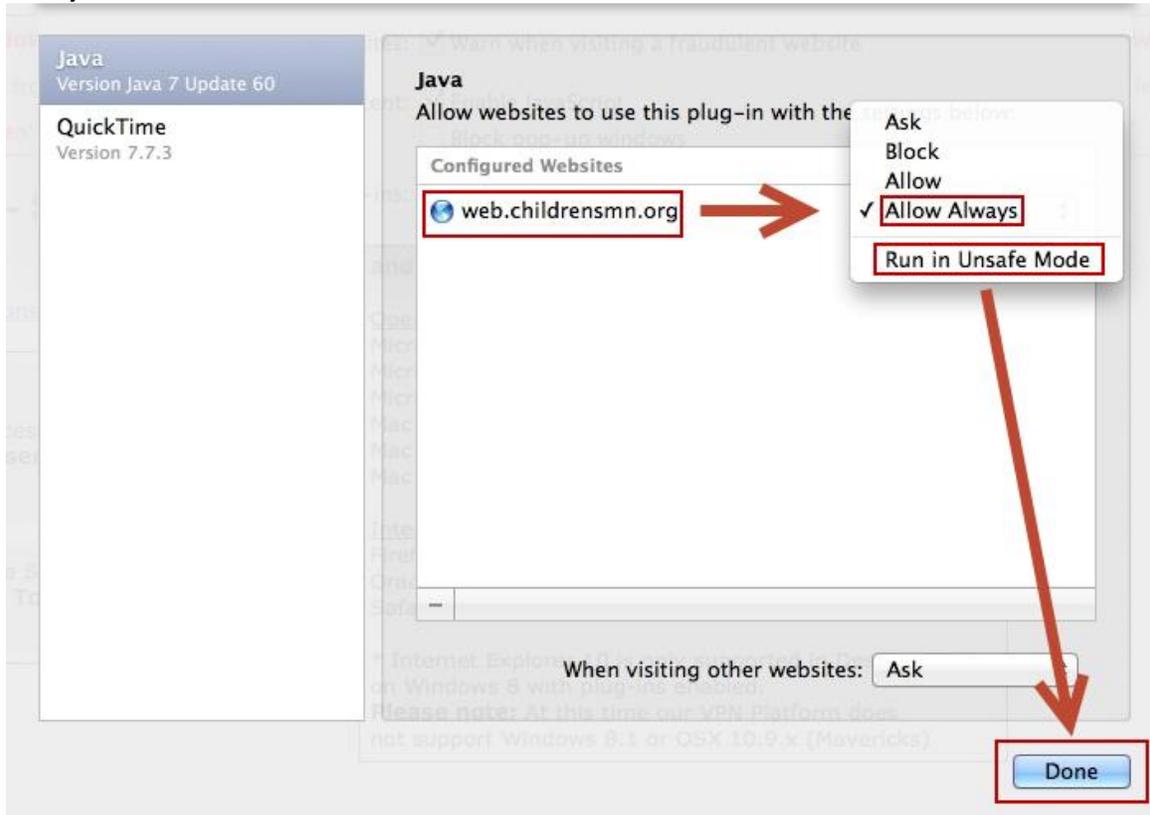
5. Make sure “**Block pop-up windows**” is unchecked and click on “**Manage Website Settings...**”  
**Note:** “Manage Website Settings...” option is only available on Safari 7 or above.



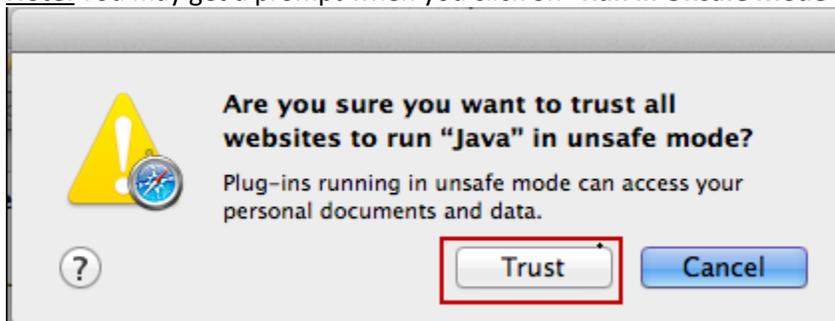
6. On the next window, click on “**Java**” on the left side panel.



7. Then go to “**web.childrensmn.org**” under “**Configured Websites**” and change from “**Ask**” to “**Allow Always**” and “**Run in Unsafe Mode**”.



**Note:** You may get a prompt when you click on “**Run in Unsafe Mode**”. Just click on “**Trust**”.



8. Click on “**Done**” and close out of “**Preferences**”. You will have to restart Safari to insure that the settings take change.
9. Close out or restart Safari and go back to <https://web.childrensmn.org> and sign in.
10. During the “**Loading Components...**” or Host Checker page, you will get several prompts:

- a. Check the option to not show again and click **“Run”**.



- b. Check the box **“Do not show this again for this app and web site”** and click **“Allow”**.



- c. Click on **“Always”**.



**Note:** These window messages will occur only one time until your cookies are clear from your web browser.

11. Once you have logged into the Secure Access homepage successfully, check links and options to be sure they are accessible. You may return back to the Safari preferences and change web.childrensmn.org to **“Run in Safe Mode”** at this time if all of your links are operational (Refer back to step 4 of Safari Settings).

If you have any questions or concerns,

Please contact Children’s Help Desk at 651-855-2500 for further assistance. (24/7 Operations)