New process for lab draws in neonatal areas

On admission:
Nurse will review parent education around Comfort Promise strategies for needle procedures as part of the new journey to home changes.

The day of lab draw:
- Night Charge/CSAs will receive a report listing all morning lab draws via fax at 0400, and place on lab clipboard at the desk.
- Assigned nurses or charge will note any special needs or timing for their patients and lab will review.
- RN will check the labs for their assigned patient and place numbing cream if a venipuncture or arterial stick is needed.
- Lab will start each unit with set route (see chart below).
- When lab arrives on the unit, nurses with babies in first zone will start to apply warm pack to heels of first patient.
- Lab will round by assigned nurse, not room numbers, to better partner with RNs.
- If the assigned nurse is busy or on break, lab will contract with the nurse’s “buddy” to complete draws.
- While lab is gathering supplies RN will give sucrose and position baby.
- RN will provide comfort during draw and repeat sucrose as needed, unless parents are available.
- While lab is labeling and tubing sample(s) nurse will apply warm pack to heel of next baby.

<table>
<thead>
<tr>
<th>UNIT</th>
<th>Start Time</th>
<th>Starting point</th>
</tr>
</thead>
<tbody>
<tr>
<td>NICU- M</td>
<td>0500</td>
<td>1Phlebotomist at the beginning of the unit</td>
</tr>
<tr>
<td>SCN</td>
<td>0500</td>
<td>1Phlebotomist at the beginning of the unit</td>
</tr>
<tr>
<td>ICC (come after critical care)</td>
<td>0530-0630</td>
<td>1 Phlebotomist starts in Zone 1, then moves to zone 2, and zone 3.</td>
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<tr>
<td>NICU- S</td>
<td>0600</td>
<td>1Phlebotomist starts in Zone1, the second in zone 2, and the third in Zone 3. Should never have more than 1 person /zone or 3 lab staff rounding on unit.</td>
</tr>
</tbody>
</table>

Lab staff will:
- Round by nurse not room numbers, and will not split hallways.
- Look at the assignment print out at UOC desk, and draw time sensitive patients first.
- If there are no time sensitive patients, they will find the nurse for the first patient on their list, and partner with that nurse until all their patients have been drawn.

Where is it?
Sucrose is in bedside carts and on lab carts
Plastic wrap is in all supply rooms
4% lidocaine is in the pyxis

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