Ronald McDonald Family Room

Following the hospitalization of a child, families often face long days and sleepless nights. Fortunately, they can find respite in the Ronald McDonald Family Room. This beautiful space provides the comforts of home for families and their friends whose child is staying for an extended period of time at Children's – St. Paul.

Families and their friends will have access to a host of amenities, including:

- Full service kitchen and dining room with a fully stocked pantry
- Evening meals provided by Cooks for Kids volunteers (5:30–7 p.m. Monday through Friday and at 11:30 a.m. and 5:30 p.m. on weekends)
- Hospitality center/living room with TV and internet access
- Four sleeping rooms with private bathrooms for naps or overnight stays
- Exercise equipment
- Laundry facilities
- And many more services

This space has been made possible because of the generosity of donors. Their support will benefit the more than 1,200 families a year who are expected to visit the Ronald McDonald Family Room, traveling from across the country to receive care as well as many throughout the region.

Preference for the sleeping rooms is given to families whose child is staying in the Neonatal Intensive Care Unit or the Pediatric Intensive Care Unit, but is also based on length of stay and the recommendation of a social worker.
The Child Life Zone
The Child Life Zone is a state-of-the-art, therapeutic play area where patients and their families can play, learn, laugh and relax.

The Zone includes:
- Therapeutic craft and play area
- Sibling Play for check-in child care for siblings age 2 and up
- Media wall and gaming area
- Children’s Library
- Star Studio performance space
- Kitchen area

Family Resource Center
The Family Resource Center provides a quiet, comfortable, soothing environment where patient families can find up-to-date health information, connect with community resources, learn about child safety and development, or simply escape the stress that comes with being in the hospital.

The resource center is staffed with supportive, caring professionals who are available to assist families with the following free services and amenities:
- Financial counseling and help with billing concerns and financial assistance applications
- Access to business services, including computers for internet access, photocopier, fax machine and scanner
- Health information library, including reference assistance and customized information packages for consumer health, parenting and community resource questions
- Complimentary beverages and breakfast snacks, books, magazines and more

Best Buy Geek Squad®
The on-site Geek Squad® Precinct offers drop-in consulting and service support. The Geek Squad® Precinct provides a full range of technology and expertise— with many services provided at no cost to patients and families.

Expert Geek Squad® agents are available to address questions and issues involving:
- Computers
- DVD players
- Gaming systems
- Cameras
- Cell phones
- Or any other consumer technology devices

The Geek Squad® also provides several free services for patients and their immediate family, including:
- Computer and cell phone networking support
- Check-out of loaner laptops and digital cameras
- Cell phone charging
- Basic photo printing and assistance with photo process
- And more

Parts and more extensive Geek Squad® services, such as complicated repairs and system maintenance, are available to patients, families, and staff at Geek Squad’s® normal service rates—through the convenience of the on-site facility at Children’s.

Interfaith Chapel
The Children’s Interfaith Chapel is a quiet space for prayer, meditation and reflection. The artwork in the chapel was designed to provide a sense of healing and comfort for all who use the space. The chapel is open to people of all faith traditions or those with no faith tradition. Patients, families and staff are welcome to use the chapel 24 hours a day, seven days a week.