



Better Communication. Better Care.



Android Quick Reference Guide 3.0+

This quick reference guide is intended for Telmediq version 3.0 and later



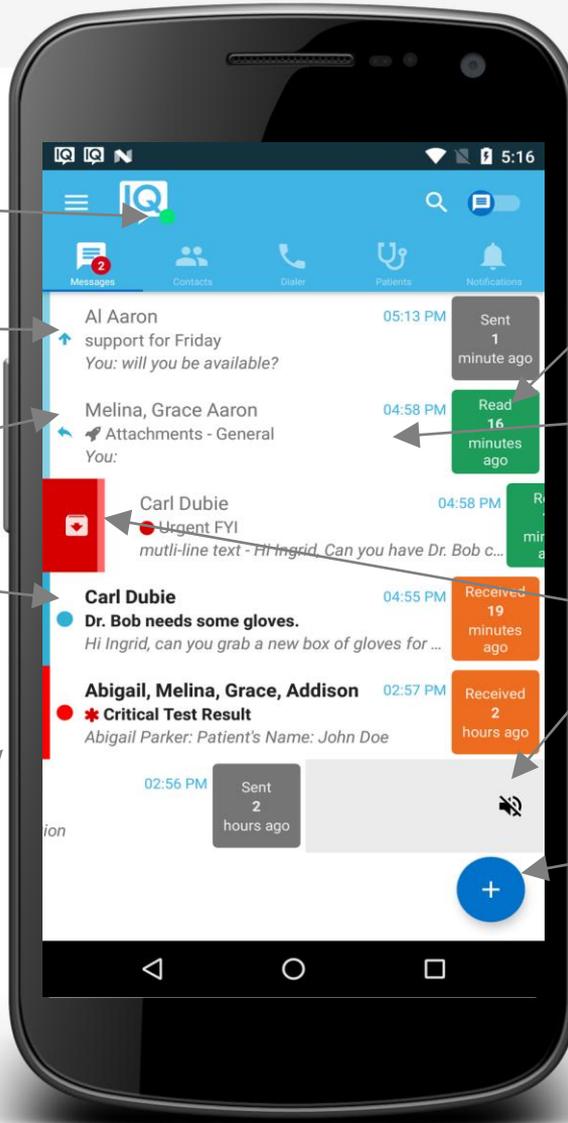
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Messages



Pager Status

Sent Message

Replied Message

Unread Message

Urgent Unread Message

Message Age

Tap to open a message

Silence Message: Swipe left and tap icon

Tap to compose new message



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Composing a Message

Start typing to search contacts

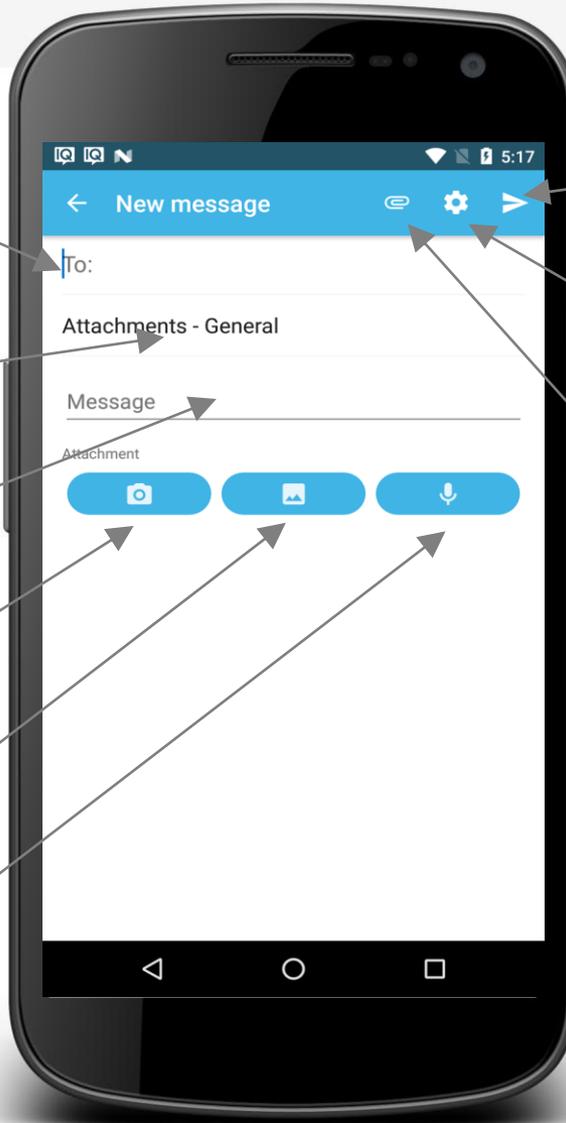
Tap to change the message template

Type a message

Tap to take a photo or video snippet

Tap to attach an image

Tap to record audio



Tap to send message

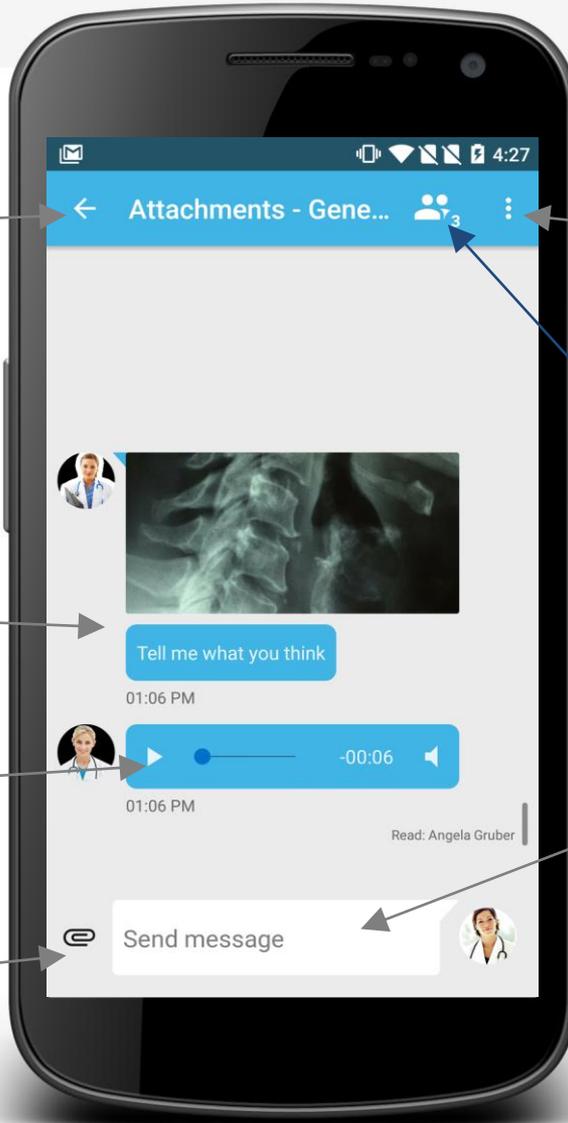
Tap to access message options

Tap to attach a file



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Chat



Tap to go back to Inbox

Tap for more options, such as Recall and Silence Thread

Tap to view subscribers

View your message here

Tap Play to listen to audio message

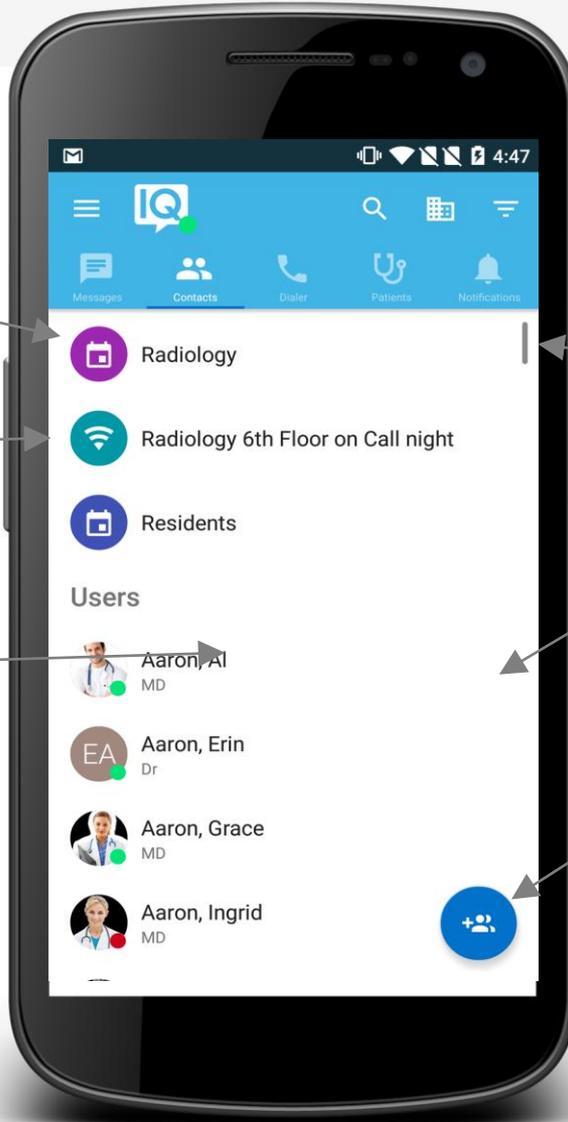
Start typing here to reply

Tap to attach a file



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Contact



Schedule Paging Group

Broadcast Paging Group

Tap to view contact details

Alphabetical scroll

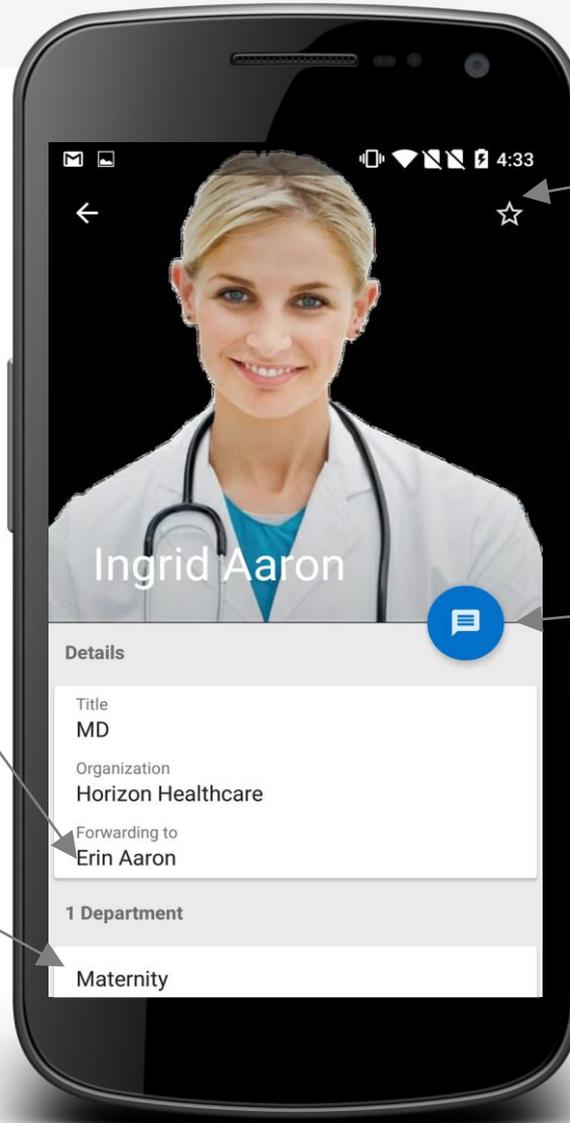
Swipe left to call contact, swipe right to message contact

Tap to add a local group



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Contact Details



Tap to favorite

Tap to send message

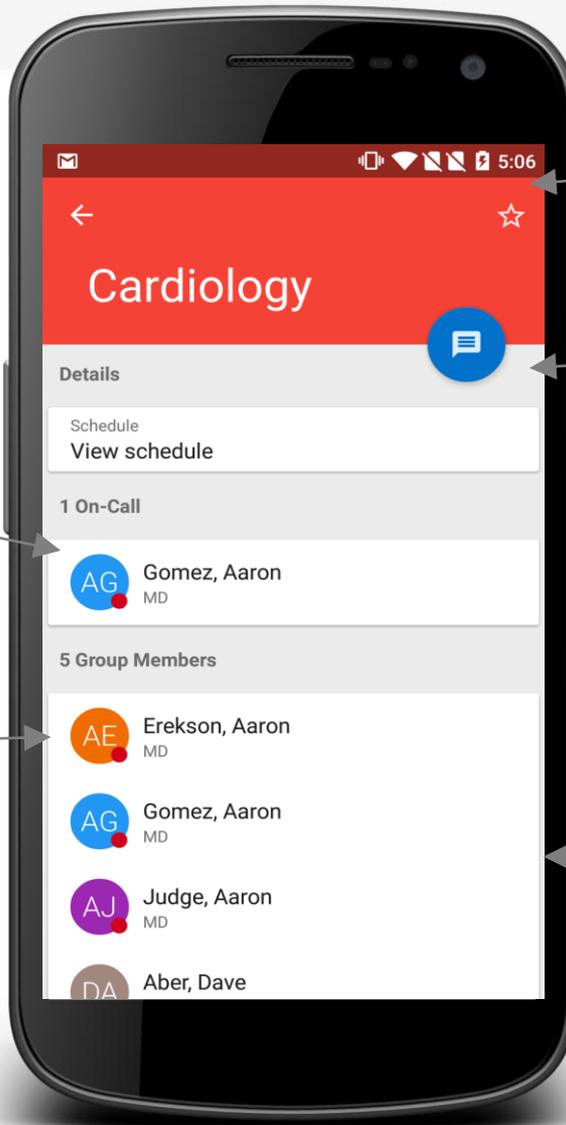
Message forwarding status

Departments the user belongs to



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Schedule Group Details



Tap to view schedule

Tap to send message

Currently on call

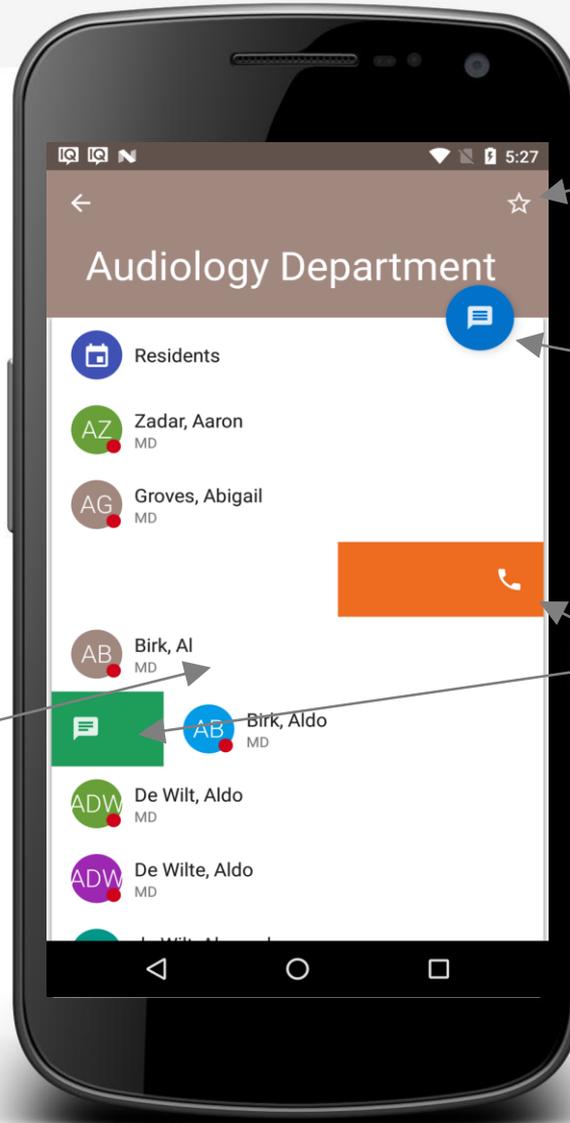
Tap to view contact details

Swipe left to send message



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Broadcast Group Details



Tap to favorite

Tap to send message

Swipe right to send message, swipe left to call

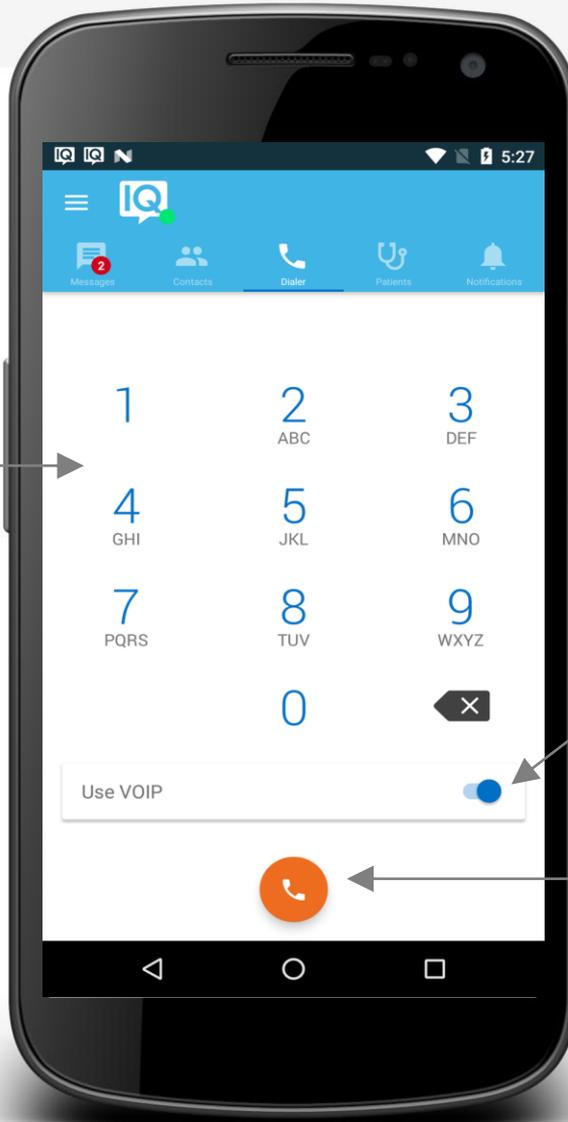
Tap to view contact details



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Dialer

Enter a phone number



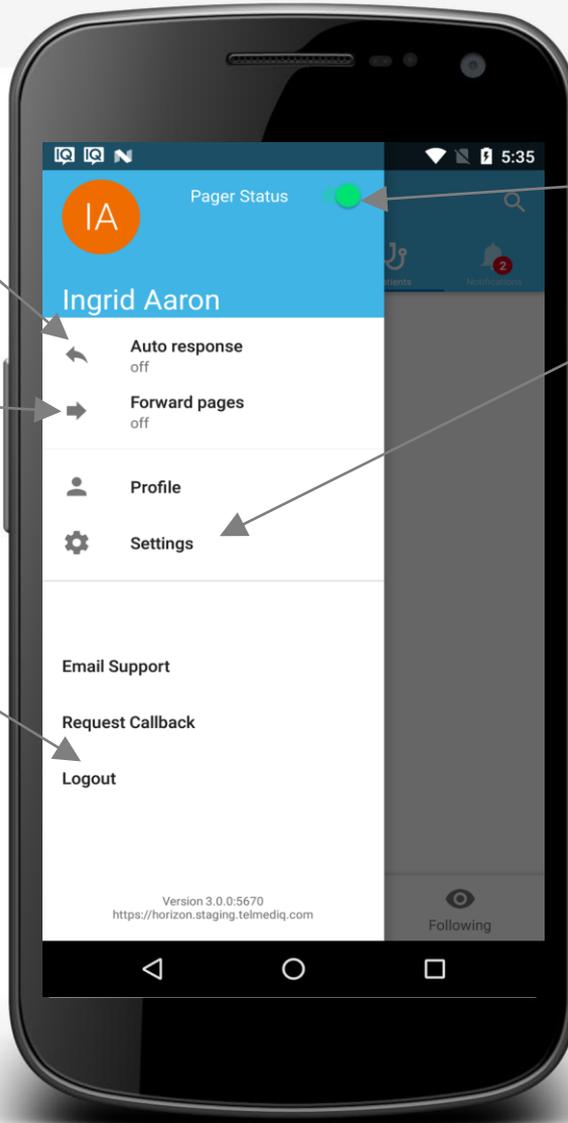
Use VOIP

Place a call



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Settings Quick View



Auto Response On/Off

Forwarding Pages
On/Off

Tap to log out of the app
*Please see Note

Pager Status On/Off

Tap to access Settings

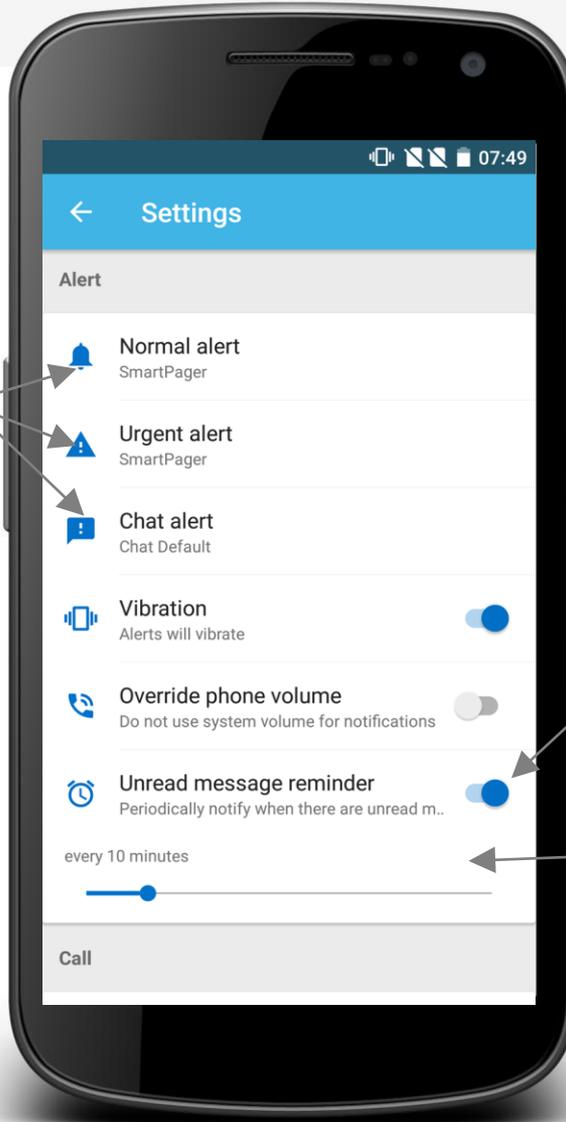
* Note: Logging out of the app means that you will no longer receive push notifications or messages to the app until after you log back in.

If you log in with a mobile number you will need to redo your security questions.



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Settings – Part 1



Change the alert tone

Unread Message
Reminder On/Off

Adjust the frequency
from 1 to 60 minutes



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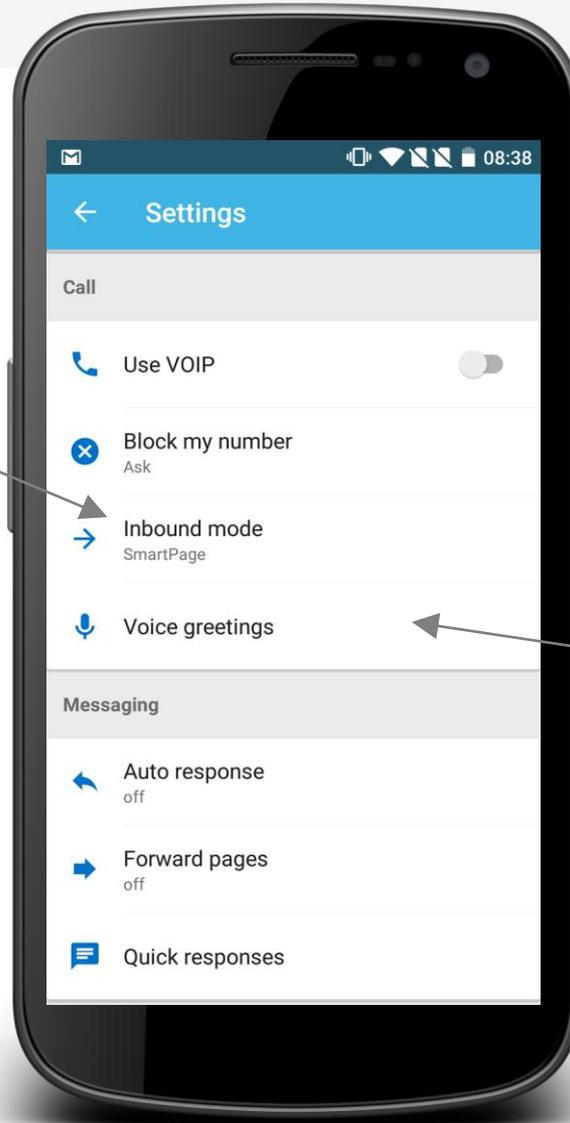
Settings – Part 2

Change the Inbound Mode for voice pages

SmartPage – voice message is sent as a SmartPage

Call Mobile – call is forwarded to your mobile number

Call Home – call is forwarded to your home number

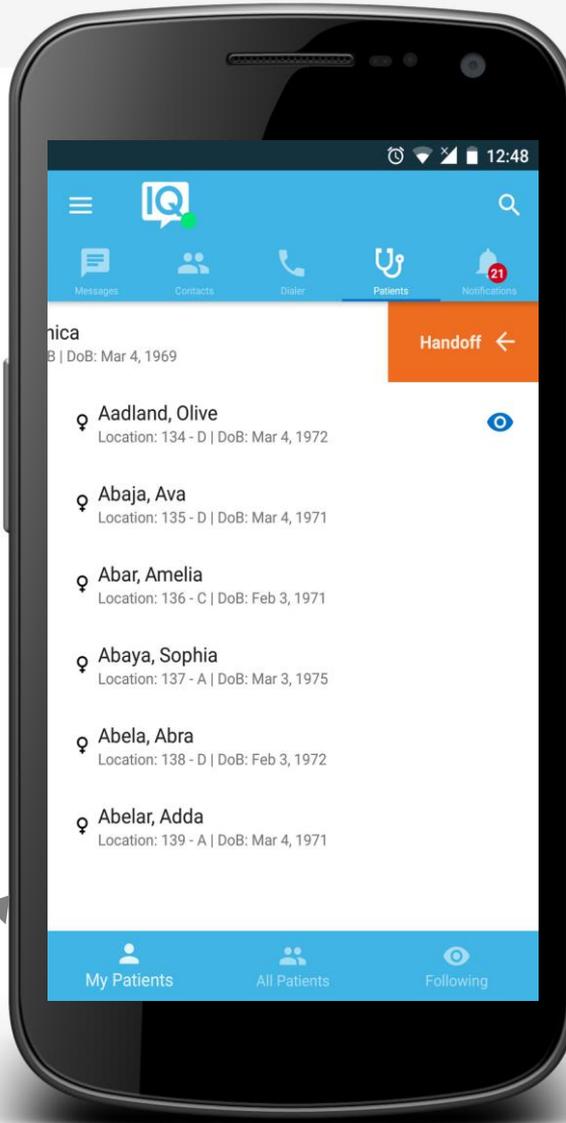


Record/Change your voice greeting



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Patients



Patients that are assigned to you are displayed in the "My Patients" tab

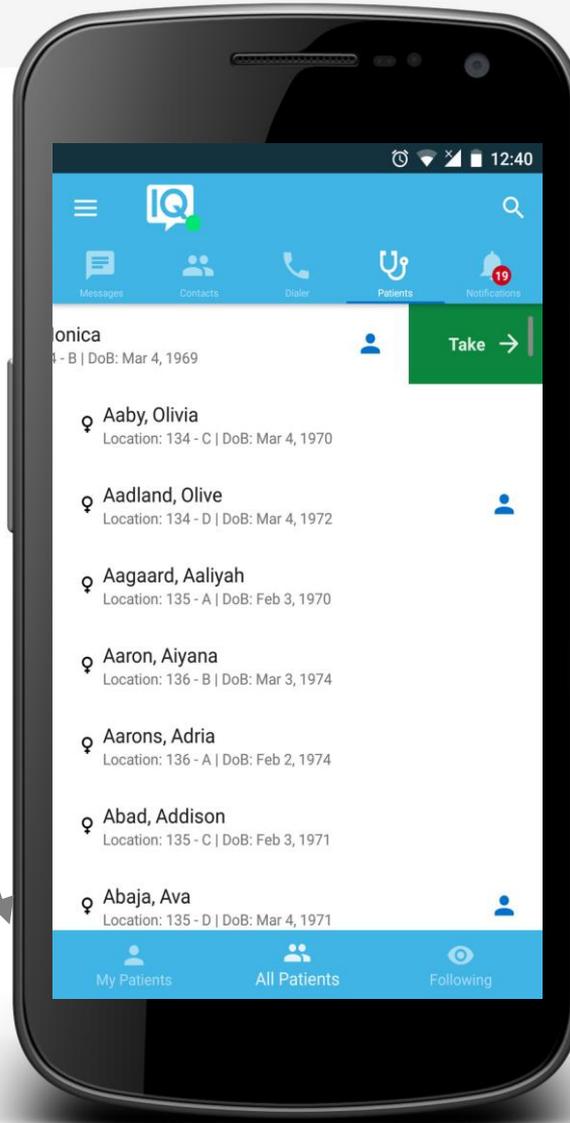
Slide the patient name to the left to Handoff the patient

Slide the patient name to the right to Follow/Unfollow the patient



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Patients



Tap "All Patients" to reveal patients in the system that are not assigned to you.

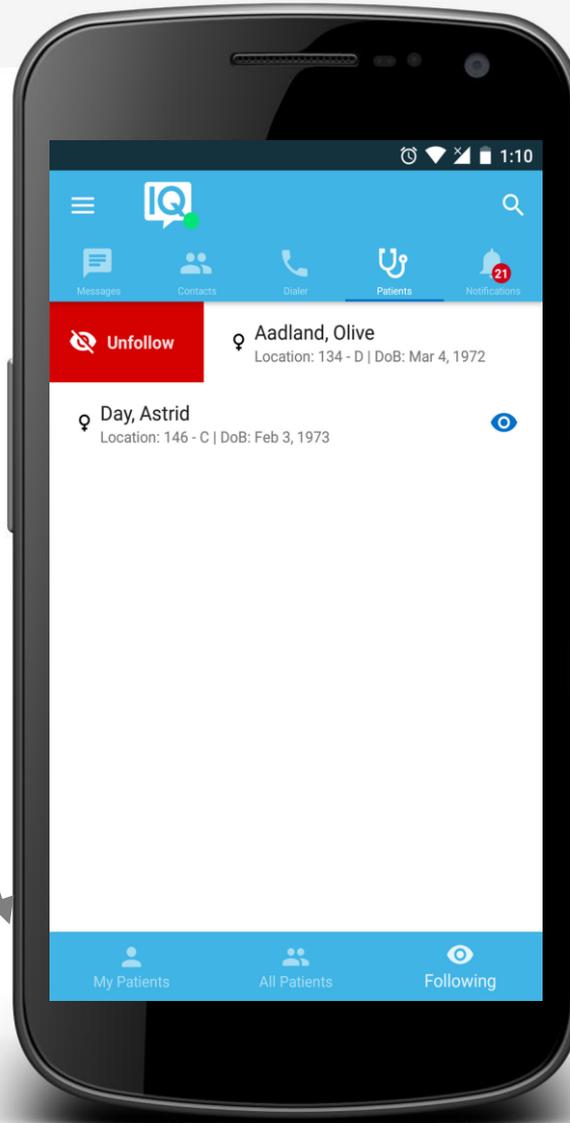
Slide the patient name to the left to Take the patient (assign the patient to yourself).

Slide the patient name to the right to Follow/Unfollow the patient.



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Patients



Tap "Following" to reveal patients that you are following

Slide the patient name to the right to Unfollow

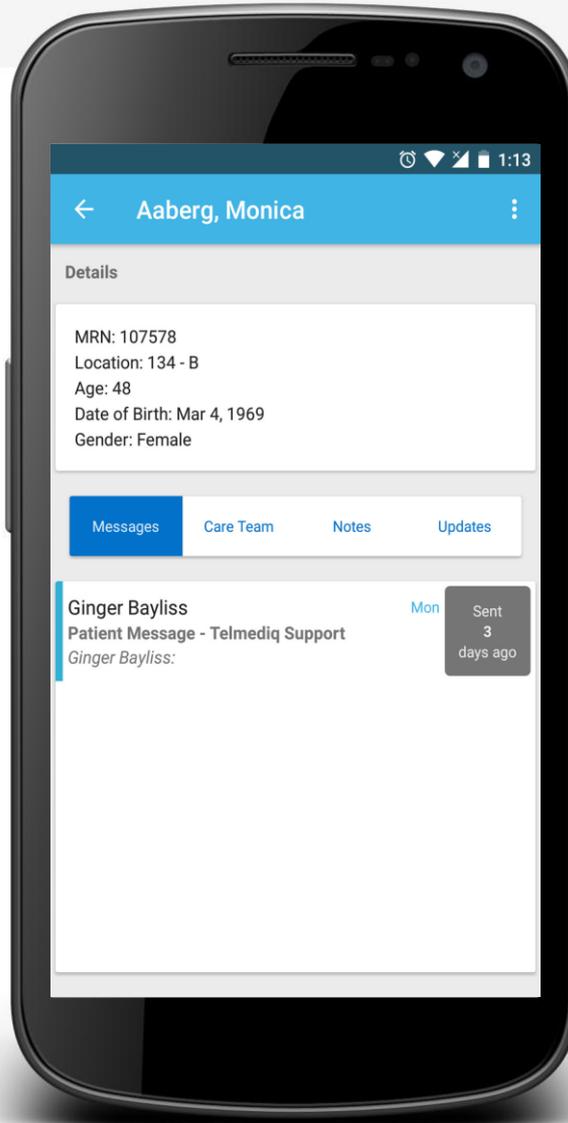
Slide the patient name to the left to Take the patient (assign the patient to yourself)



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Patients

Tap a patient's name to reveal information and access Messages, Care Team, Notes and Updates

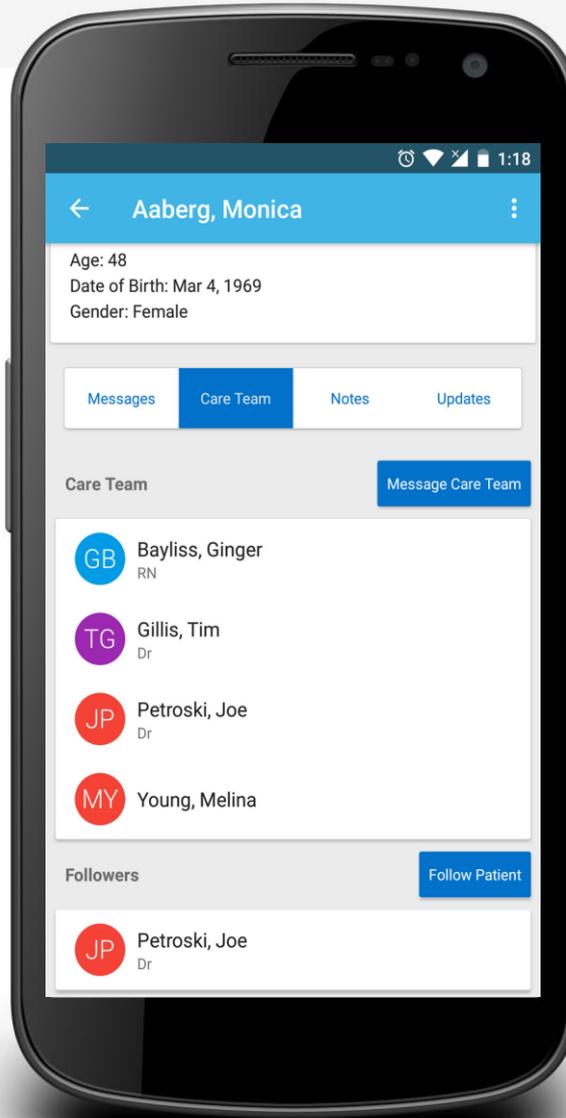




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Patients

Care team shows the Providers that are assigned to the patient. They can message the entire care team or unfollow patient.

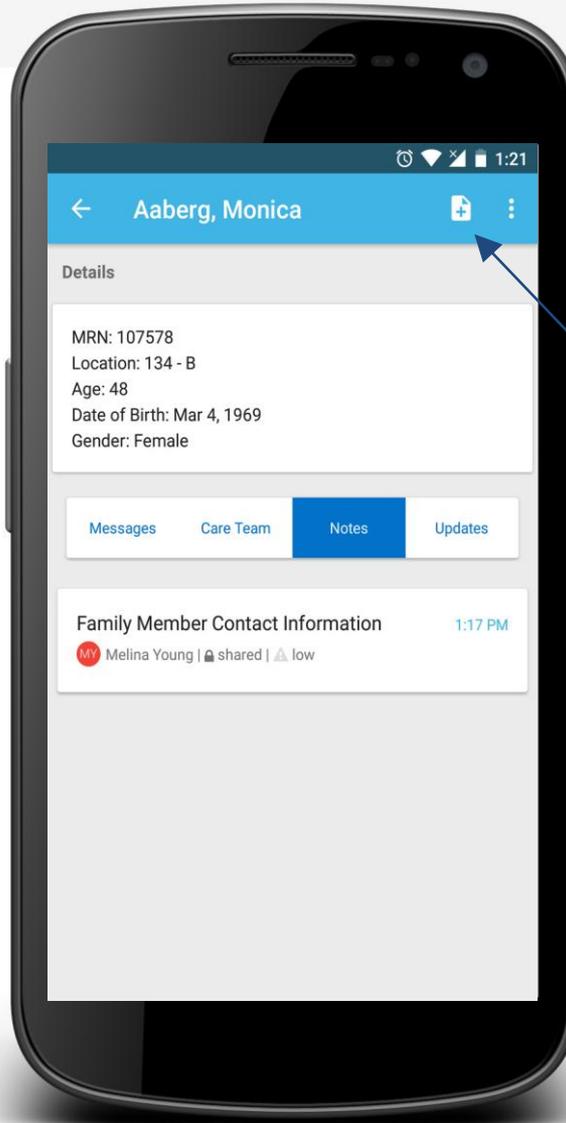




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Patients

Notes reveal any note attached to the patient. They are configurable per account. They can be made visible to only yourself, to all members of the care team, or if configured written back to the medical record.



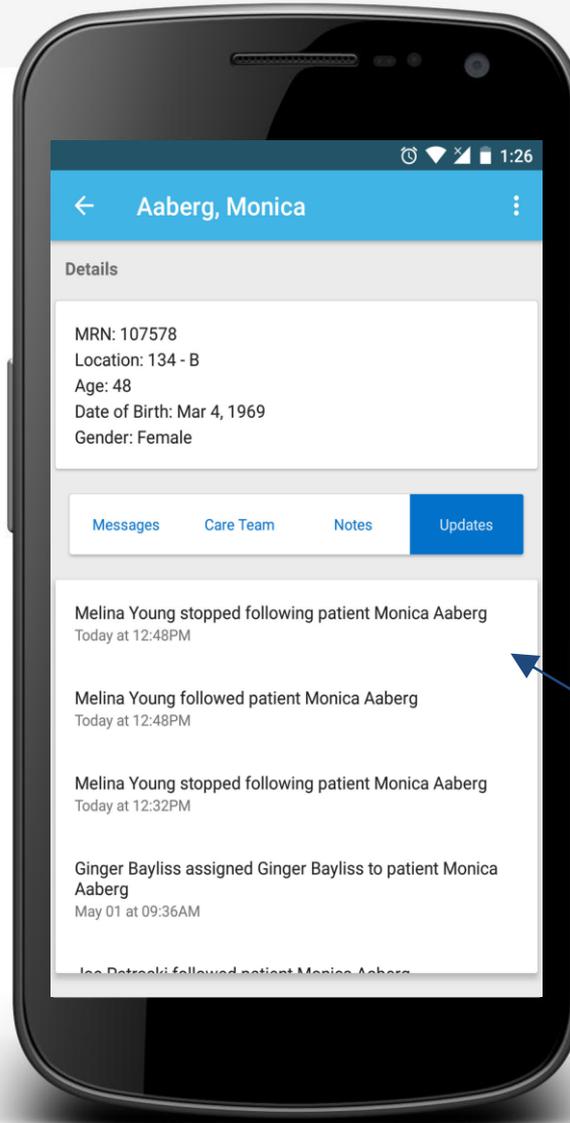
Tap Add note to bring up the new note window. Tap on the existing note to delete or edit the note.



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Patients

Updates reveals the information for the patients assignments



Assignments and handoffs are shown in this window.