Windows and Internet Explorer (IE) Guide for Secure Access

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Java is a requirement for remote access. If you do not have Java installed, please install it through www.java.com or through the App store by searching Java. Follow the guide below on how to install Java directly through the website.

You can check if you have Java installed by going to your System Preferences and look under the "**Other**" category. If Java is not listed, you will have to install Java. If you have Java previously installed already, you may skip this step and move forward to the Java Security settings.

1. Open up Internet Explorer (in Desktop mode if Windows 8+)
2. Go to www.java.com and then click on "**Free Java Download**" on the main page.
3. Click on the red button that says "**Agree and Start Free Download**".

Download Java for Windows

Recommended Version 7 Update 60 (filesize: 896 KB)

Agree and Start Free Download

By downloading Java you acknowledge that you have read and accepted the terms of the end user license agreement

When your Java installation completes, you **may need to restart your browser** (close all browser windows and re-open) to enable the Java installation.

4. Click on "**Run**" when prompted to download the setup file and **"Run"** again when prompt to install.

File Download - Security Warning

Do you want to run or save this file?

Name: JavaSetup7u60.exe
Type: Application, 897KB
From: sdlc-esd.sun.com

[Run] [Save] [Cancel]

While files from the Internet can be useful, this file type can potentially harm your computer. If you do not trust the source, do not run or save this software. What's the risk?

Internet Explorer - Security Warning

Do you want to run this software?

Name: Java SE Runtime Environment 7 Update 60
Publisher: Oracle America, Inc.

More options   [Run] [Don't Run]

While files from the Internet can be useful, this file type can potentially harm your computer. Only run software from publishers you trust. What's the risk?

5. On the Welcome window, click on "**Install**".
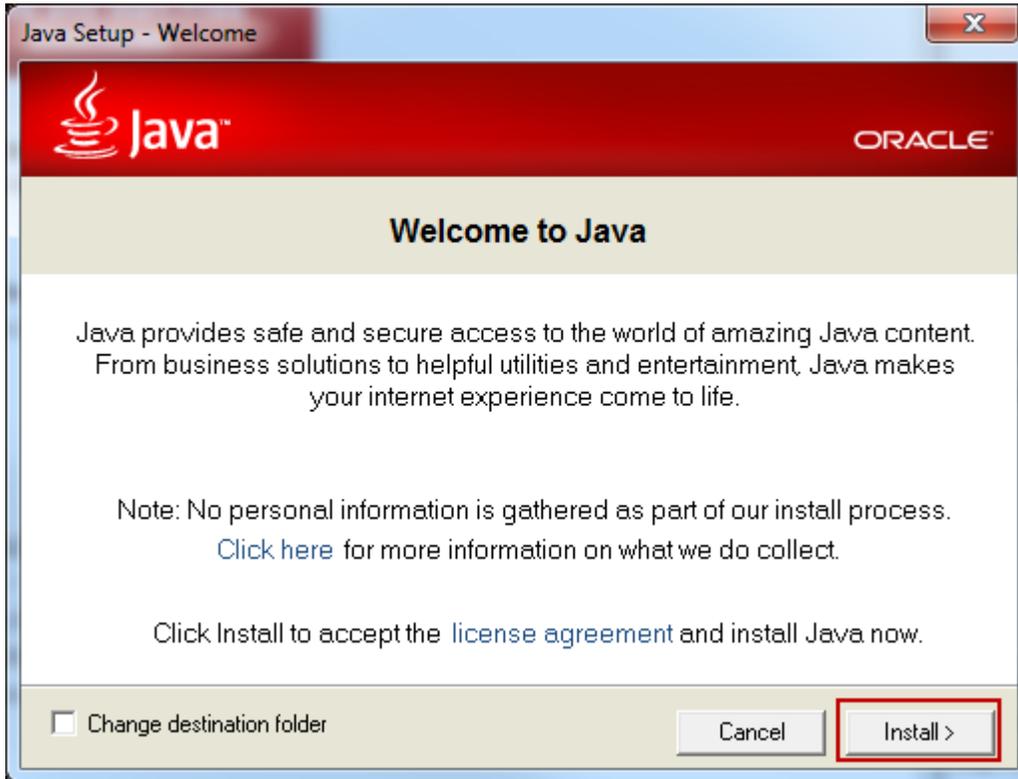
6. **UNCHECK** "Install the Ask Toolbar in Internet Explorer" and click "**Next**"; **"Close"** when complete.
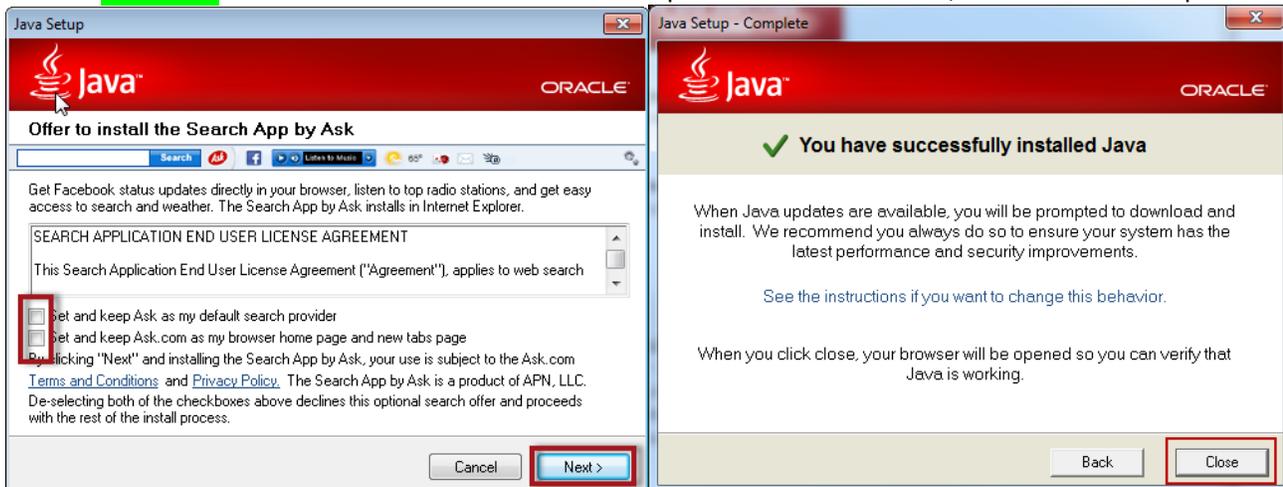
Important Note: Please close out of all web browsers and make sure you are at your main Desktop view.

1. Click on the "**Start Menu**" icon [image] on the bottom left hand side of the screen.
2. WINDOWS 7 - In "Search Programs and Files" type **java**
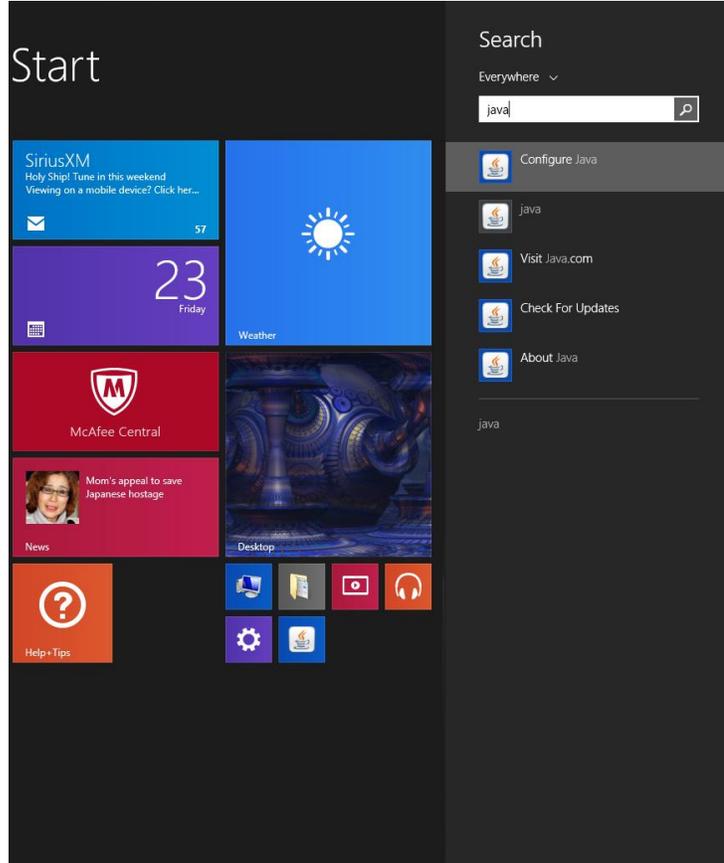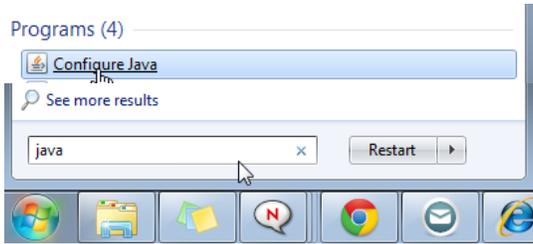
Windows 8

Just go to the Start Screen and begin typing **java**

3. Find **"Configure Java"** to open the **Java Control Panel**
4. On the "**Java Control Panel**" window, click on the "**Security**" tab.
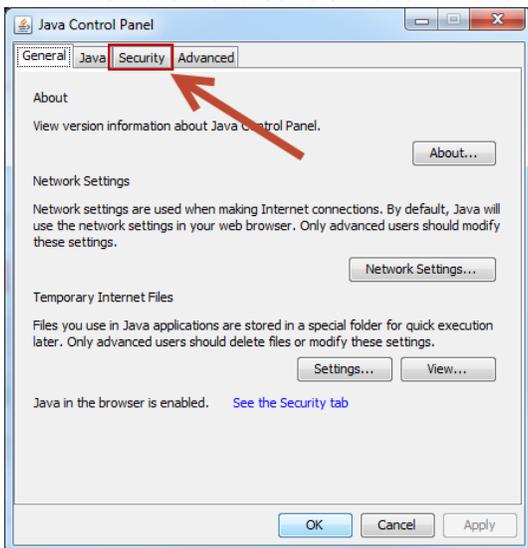
5. Under the "**Security**" tab, click on "**Edit Site List…**" and click **"Add"**
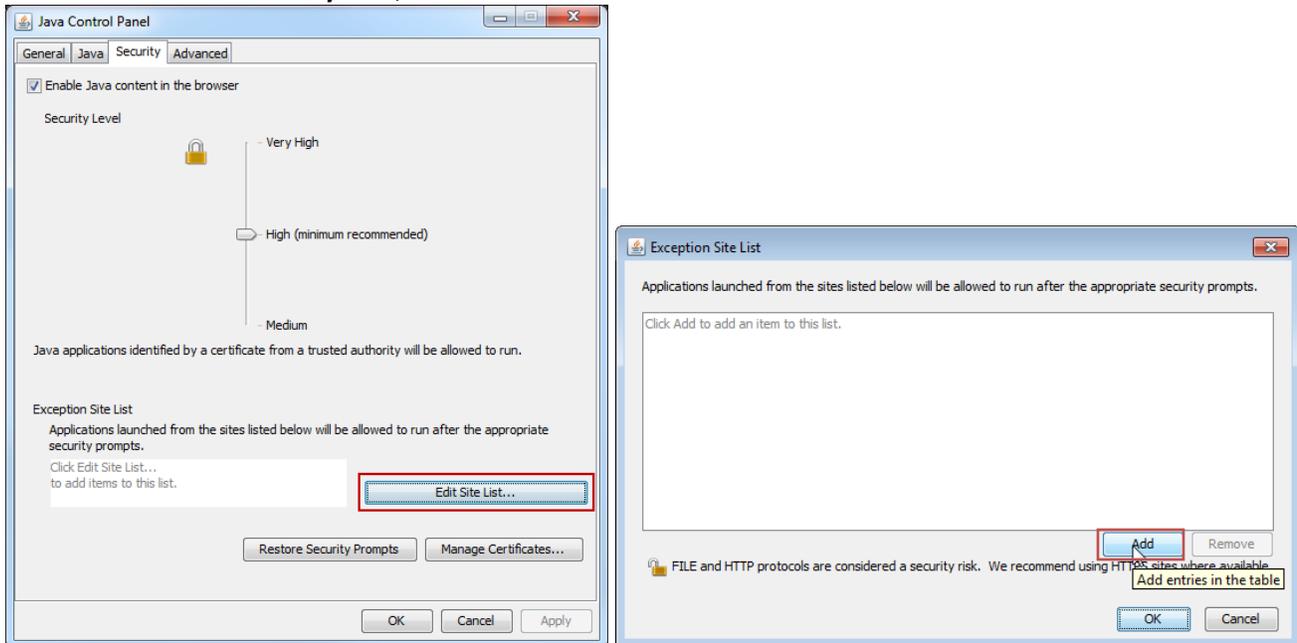
6. Select the open field and type in https://web.childrensmn.org/ then click **"OK"**.
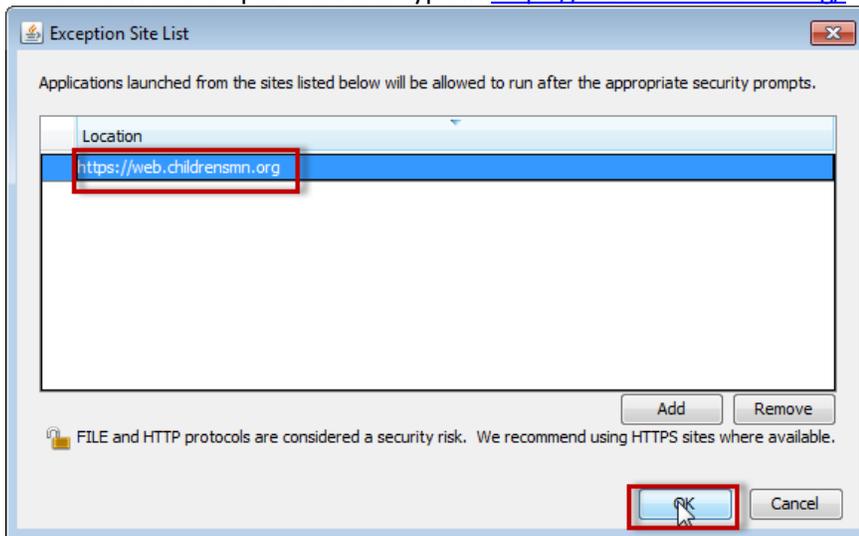
7. Verify https://web.childrensmn.org is the Exemption list and click "**OK**" again to exit the "**Java Control Panel**"
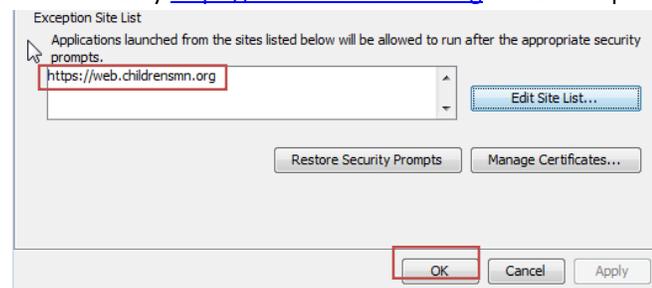
1. Open "**Internet Explorer**" and go to **"Internet Options"**
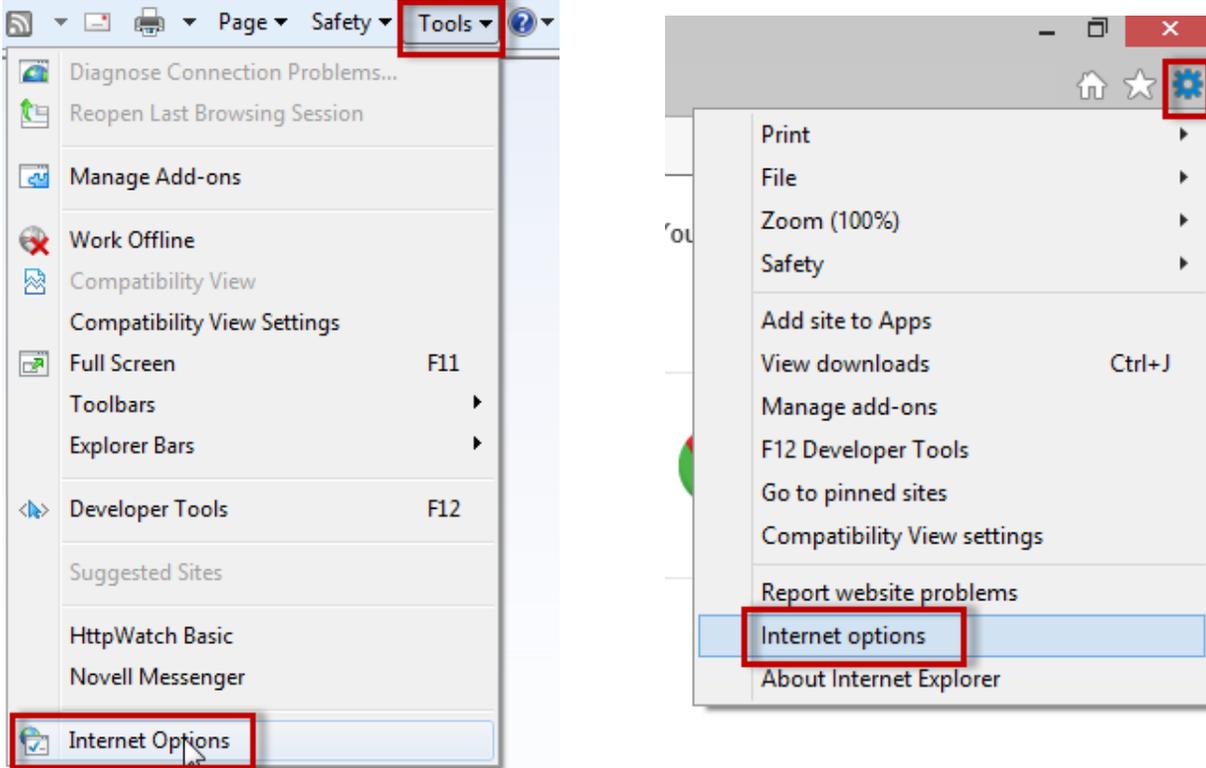
2. Click on **"Security tab"** > **"Trusted Sites"** > **"Sites"**
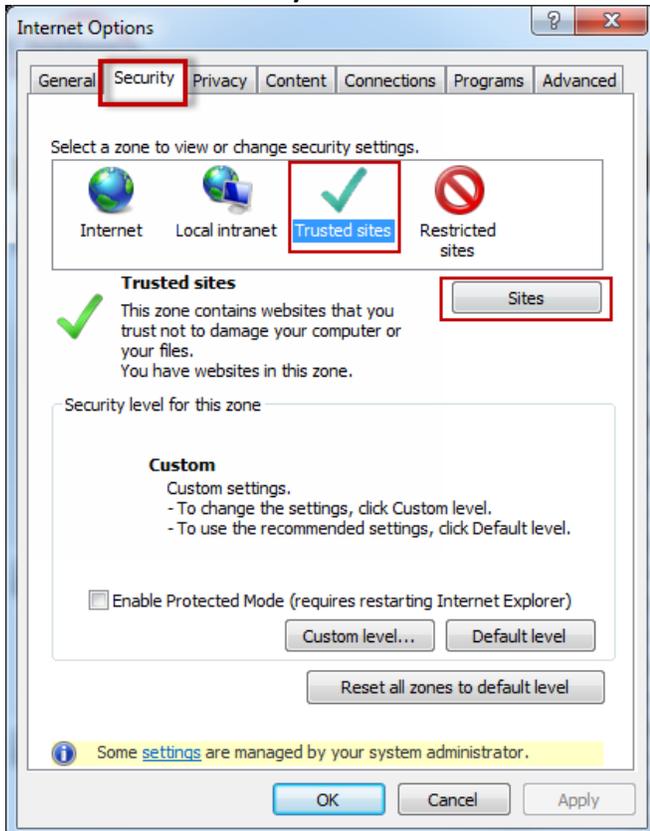
3. Add https://web.childrensmn.org/ to the **"Trusted Sites"**
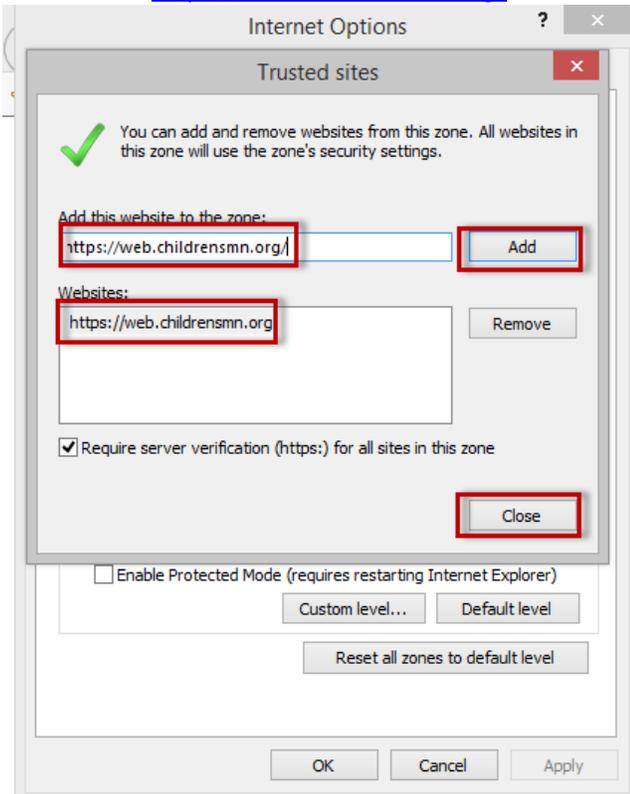
4. Close all Option windows and restart Browser
5. Go to **https://web.childrensmn.org/** and fill out all fields accordingly:
   - **Username** – Children's provided username
   - **Password** – Children's password
   - **Security Code** *(if applicable)* – Six digit token code from your VIP Access App
   - Click on the "**Login**" button.

If you have any questions or concerns,
Please contact Children's Help Desk at 651-855-2500 for further assistance. (24/7 Operations)