Remote Computer Access to Children’s Minnesota

**Mac and Windows – HTML5 Remote Desktop (Terminal Session)**

If this is the first time logging on with this device, you must first complete the steps in the First-Time Setup - Mac or the First-Time Setup – Windows guide.

**HTML5 Remote Desktop (Terminal Session)**

Setting up your remote access terminal sessions with HTML5 is required for Mac users and is an option for Windows and mobile users.

The HTML5 option is not platform-dependent, meaning that it can be used on any browser and with any operating system. It is not Java-dependent.

If you have access to a Remote Desktop, the **HTML5 Access Sessions** title bar will display after you log into Children’s Secure Access.

![HTML5 Access Sessions](image)

**You don’t have any HTML5 Access sessions.**

After you set up a HTML5 Access session, it can be used to remote into a Children’s computer desktop.

If you require Remote Desktop access to a Children’s computer and do not have access, please call Children’s ITS Service Desk 24/7 at 952-992-5000 (internal 4-5000).

To set up an HTML5 access session:


2. Click the **HTML5 Access Sessions** icon in the title bar to open the Add HTML5 Access Session window.

3. Enter Session Type: Leave the default or select **HTML5 RDP Bookmark**
   - **Bookmark Name:** Enter any description of the remote desktop that will be accessed.
   - **Host:** Enter the remote **PC Name** or **IP Address**
   - **Server Port:** Enter **3389**

4. In the Authentication section, enter
   - **Username:** (Your Children’s network username)
   - **Password:** (Your Children’s network password)

5. All other fields can remain empty, with default values or your user preferences.

6. Click **Add** at the bottom of the window, under **Add HTML5 Access Session**?

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Questions or problems? Call Children’s IT Service Desk 24/7 952-992-5000 (4-5000 internal)
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If necessary, you can use the information (e.g. IP address) from any sessions that are already set up on your Secure Access page:

**Windows** – To see existing session settings, click the **Item Properties** icon for each session in the **Terminal Sessions** section of your Secure Access page.

The **Edit Terminal Services Session** window opens.

**Mac** - To see existing session settings, click the **Item Properties** icon for **Java Secure Application Manager**, in the **Client Application Sessions** section of your Secure Access page.

The **Edit Client Application** window opens.