

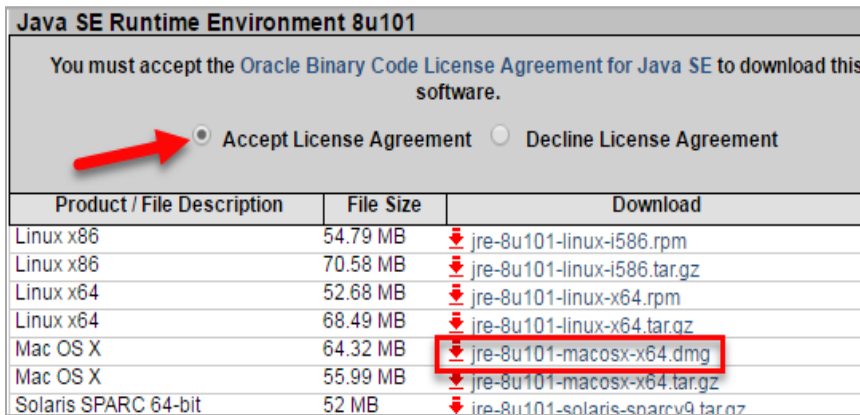
## First-Time Setup – Mac and Safari Browser

After completing these steps on your computer, continue to the Children's applications and data that are available to you.

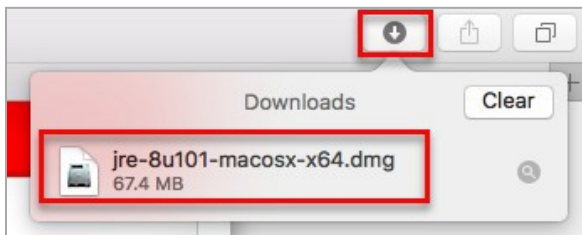
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### Download and Install Citrix and Java

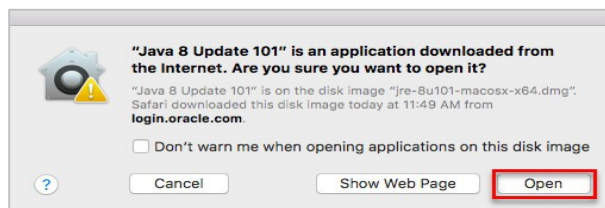
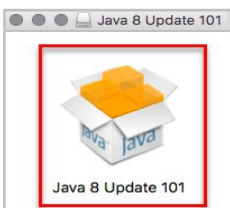
- 1 Open Safari and install the latest version of Citrix Receiver at <http://www.citrix.com/receiver>.
- 2 Next, go to <http://www.oracle.com/technetwork/java/javase/downloads/java-archive-javase8-2177648.html#jre-8u101-oth-JPR>.
- 3 Accept the License Agreement and click the **jre-8u101-macosx-x64.dmg** download.



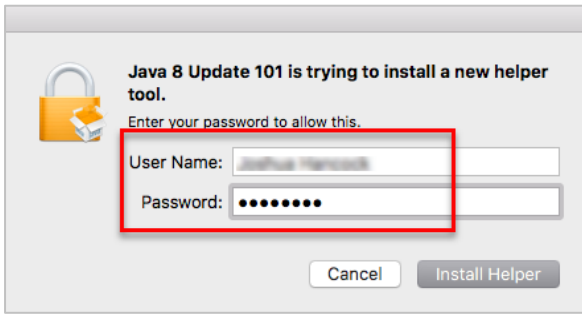
- 4 Use the following as your username /password:  
Username: [RemoteAccess@childrensmn.org](mailto:RemoteAccess@childrensmn.org) Password: **Childrens1**
- 5 In the upper right-hand corner of Safari, click the down arrow icon to view your downloads when **jre-8u101-macosx-x64.dmg** finishes downloading, double-click it to open.



- 6 When the Java window opens, double-click the box to start the installer and **Open**.



7 Input your Apple username/password, and then click **Install Helper**.



8 Click **Next**, **uncheck** the box for adware (in this case Yahoo!) and click **Next** again.

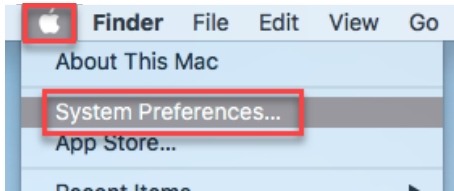


9 **Close** the Java installation and do **NOT** click to verify the Java version to prevent upgrading.



## Java Security Settings

- 1 Click the **Apple** icon in the upper left-hand corner and select **System Preferences**

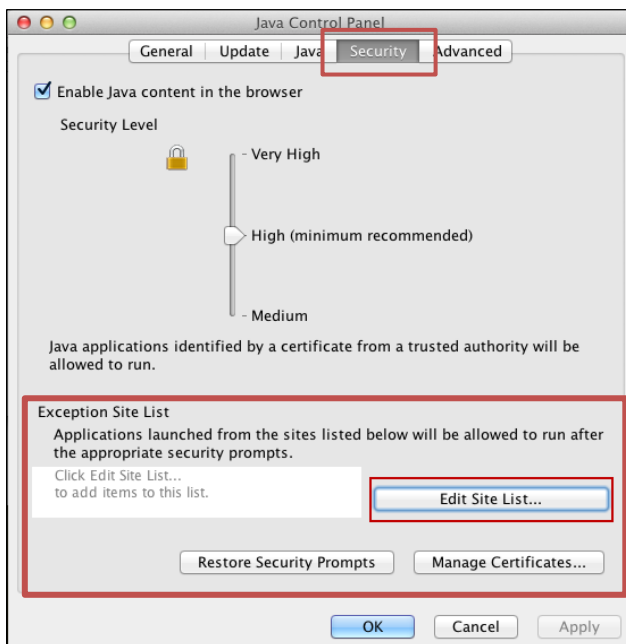


- 2 Under the **Other** category, click **Java** to open the Java Control Panel.

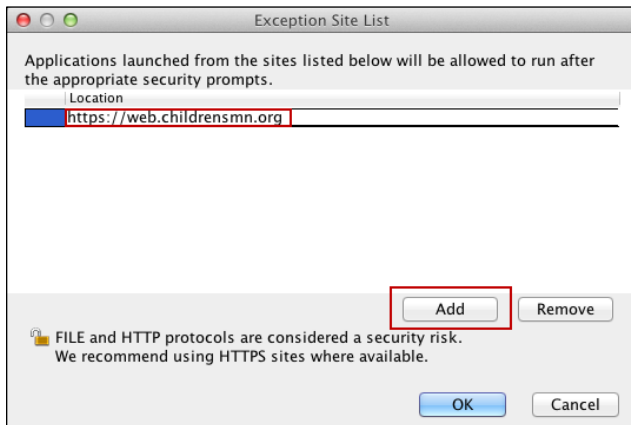


*If prompted, **do not** update Java.*

- 3 In the **Java Control Panel**, click the **Security** tab and **Edit Site List** under Exception Site List.



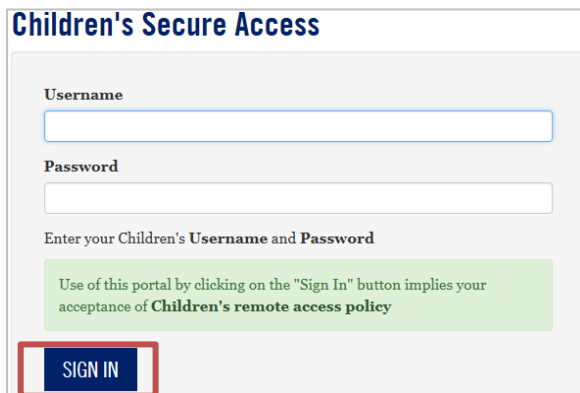
- In the **Exception Site List** window, click **Add**, then type <https://web.childrensmn.org>



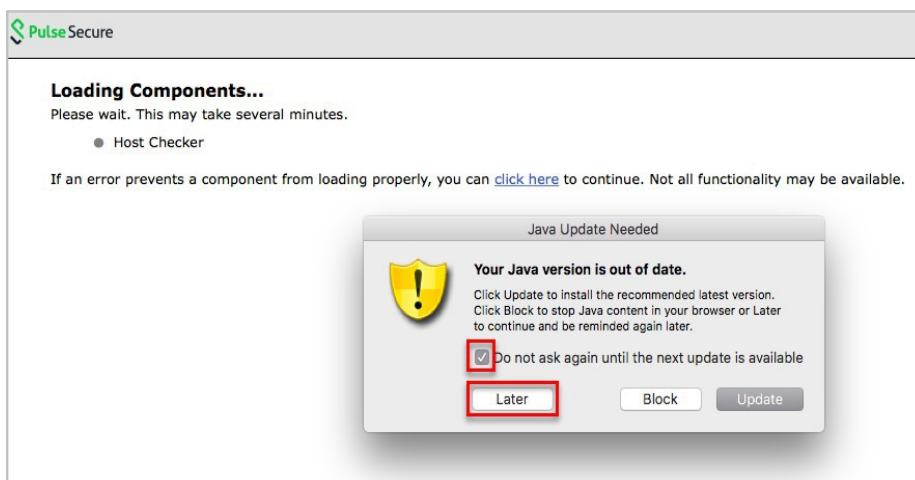
- Click **OK** to exit the Exception Site List, and click **Apply** if any changes were made, then **OK** again to exit the **Java Control Panel**.

## Safari Security Settings

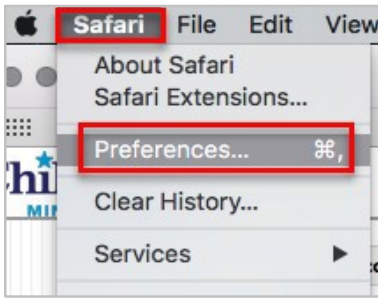
- Open **Safari** and go to <https://www.childrensmn.org/signin> (Children's Secure Access Portal).
- Enter your Children's network **Username** and **Password**.
- Click **Sign In**.



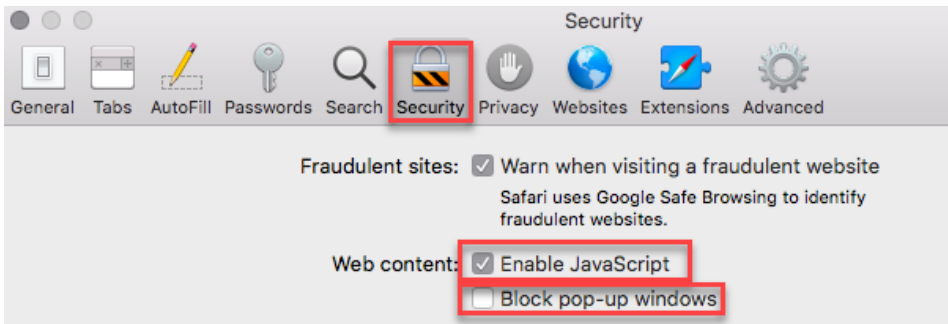
- If prompted at any time to update Java, check the box for **“Do not ask...”** and click **Later**.



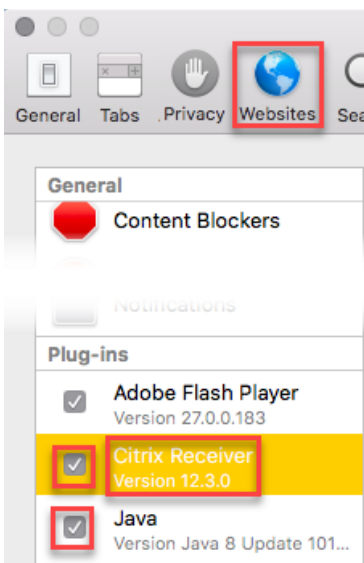
- 5 Click **Safari** in the upper left-hand corner and then click **Preferences**.



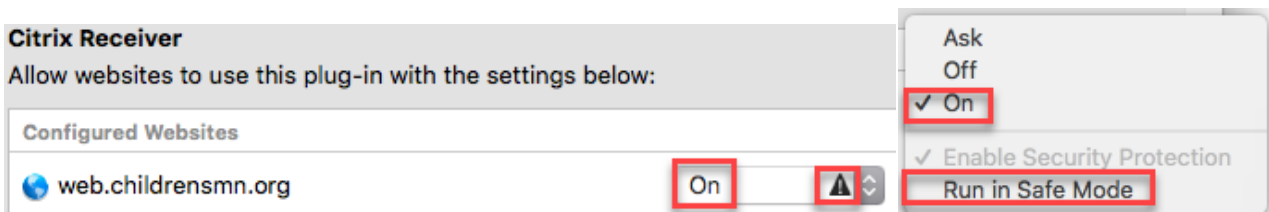
- 6 Locate and click **Security** icon and ensure **JavaScript** is checked and **Block pop-ups** is not checked.



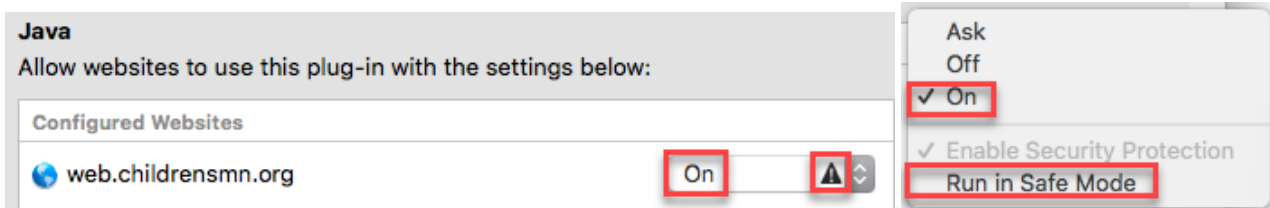
- 7 Click the **Websites** tab and, under **Plug-ins**, ensure that the Citrix and Java boxes are checked and then click **Citrix Receiver** first.



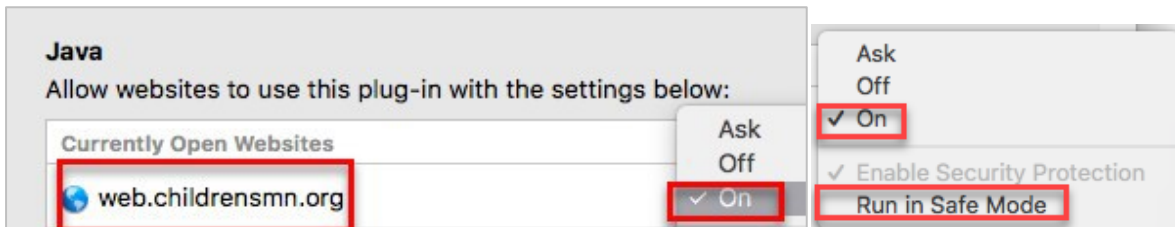
- 8 Click the arrows next to **web.childrensmn.org** and change the setting to **On**. Then, **while holding down the option/alt key**, click the arrows again and **uncheck Run in Safe Mode**



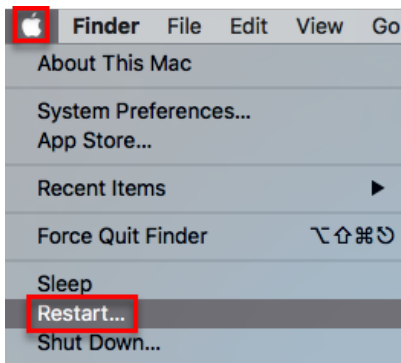
- 9 **Repeat** the same for **Java** by first opening the plug-in setting from Java in the right-hand pane, click the arrows next to **web.childrensmn.org** and change the setting to **On**. Then, **while holding down the option/alt key**, click the arrows again and **uncheck Run in Safe Mode**



- 10 Click the arrows next to **web.childrensmn.org** and change the setting to **On**. Then, **while holding down the option/alt key**, click the arrows again and **uncheck Run in Safe Mode**

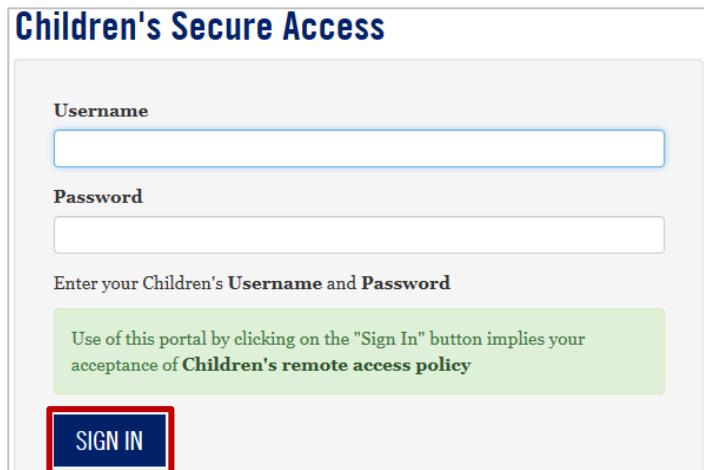


- 11 Lastly, restart the Mac by clicking the **Apple** icon and selecting **Restart**.



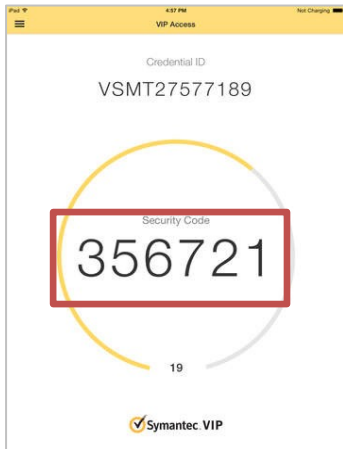
### Accessing the Children's Secure Access Portal for the First Time

- 1 Open Safari and navigate to <https://www.childrensmn.org/signin>
- 2 Sign in by entering your **Children's Username and Password** and click **Sign In**.





- 3 Enter the **Security Code** from your VIP Access app in the **Security Code** field and click **Continue**.



- 4 You will be prompted to run or install components by the following three methods:

When trying to run an application:

- Check the option to **Do not show again** and then click on **Run**.



- Check the option for **Do not show this again for this app and web site** and click **Allow**.



- Click **Always** when installing new components.

