

Journey to home: Are we there yet?



Go-live: December 9th

What you need to know

Children's has been working on designing best practice guidelines to standardize the discharge process for families, improve the patient/family experience, and reduce last minute surprises that can delay discharge. Tools to support this standard work include:

- **The Journey to Home** provides a simple step process to support families in what happens during their stay.
- The **Communication Board** engages families and the care team to track discharge readiness details.
- **Enhanced EMR tools** support the new process - including Admission, Education, and Discharge.

What will happen before December 9th?

- The Journey to Home rolled out in each unit. This document will be provided to families with the Welcome packet.
- Demonstrations for Clinical Educators, design team members, Unit Councils, and Department meetings etc.
- Open Labs for Clinical Educators, design team members, and other unit staff to give hands on experience.
- Development of unit-based support models to assist staff with new concepts and EMR changes.
- Communications provided in a broad spectrum of formats to raise awareness.

What will happen on December 9th?

- EMR enhancements will be available between 9 and 11:00 in the morning.
- Clinical Educators, design team members and other unit super users will assist staff with questions.

What do I need to do?

- Be aware of the upcoming changes. Preview how the new Journey to Home concept and documentation processes will work by going to the EMR Center on Star Net. Look for the Journey to Home section to find videos and tips. Ask questions!
- If you are working on the 9th, you will be approached by the support team to discuss the new standard discharge work, including the EMR tools.
- Ongoing, staff will be guided through the process of the new Journey to Home and documentation processes.

What changes will I see in the patient record?

- When you open the patients chart, you will open to a clinical summary page. A simplified Admission History PowerForm, new Education PowerForm, a Discharge Checklist and a stand-alone Neonatal Discharge Activities will replace the Discharge Planning PowerForm.

Pyxis Upgrade: December 8th – 19th

- Pyxis software is being upgraded the week of Dec 8 in Minneapolis and the week of Dec 15 in St. Paul.
- As Pyxis machines are upgraded, the first time you access it, your user name and password will be reset.
- The functionality is basically the same with a slightly different look. Support will be available as the new consoles are installed.