



# Practice Update

The Center for Professional Development and Practice 

## Rapid Response Team (RRT) Changes

October 2012

To better meet the needs of staff and families, one change and one clarification to the RRT process will be implemented.

### **1. New RRT process and phone number as of Tuesday October 23, 2012**

A call center has been set up through Children's Physician Access to receive RRT calls from staff, providers and families. This will allow dedicated staff to respond to the calls and follow a specific initiation process.

Anyone requesting a RRT consultation should call:

**x 2-3535 (internal) or 952-931-3535**

Call center staff will then notify the PICU charge RN, PICU RT, administrative representative, senior resident, and the hospitalist (MPS) or PICU MD (STP).

Please continue to provide patient name, unit and room number when requesting a RRT consultation.

### **2. RRT Posters and Parent Handbook information**

It has been Children's policy for many years that families may request a RRT consultation themselves if they are concerned about their child's condition, but families have indicated that they are not aware of this option. Therefore, posters will be placed in each patient room in med/surg areas, explaining how a family can initiate a RRT call. This information will be included in the parent handbook as well. The poster will include the new phone numbers listed above.

If you have questions about these changes, please contact:  
Karen Mathias, Chair of the Resuscitation Committee  
Kim Lorence, Center for Professional Development and Practice