



How long is an evaluation session?

An initial evaluation appointment is typically one hour long. Please plan to arrive 15 minutes prior to the appointment to complete paperwork and registration.

How long is a treatment session?

A treatment session is usually 50 minutes, and includes the time that the therapist summarizes the session with the parent or guardian.

What will they do in the evaluation?

The therapist will talk with you about the child's medical history and your concerns. They will observe, assess and evaluate your child, using standardized testing when appropriate. Your therapist will discuss next steps and options with you at the end of this appointment.

How long will my child need therapy?

Together, you and the therapist will discuss the length of therapy. We call this the episode of care. The length of the episode of care can vary greatly depending on your child's abilities.

(If there's a wait list) How long will it be before we can get in?

The waiting time will vary greatly across the sites and disciplines. We strive to schedule as quickly as possible. Families have the choice to go to another site with a more immediate opening.

Do you have doctors at your office?

We have a Physical Medicine and Rehabilitation physician located at the Minneapolis site. Please call 612-813-8600 to schedule an appointment.

Do you have Audiology services?

Audiology services are provided at our Minneapolis, Minnetonka and St. Paul locations.

Where is your clinic located?

[Link to Locations/Contact Us page in Rehab](#)

Do you have evening and/or Saturday appointments?	We are open until 6pm most evenings. We offer limited appointments on Saturday our St. Paul clinic.
Can I bring my other children to the appointment?	Yes, you may bring other children to the appointment. All children must be supervised at all times. Minneapolis and St. Paul locations offer a sibling play area. (link to sibling play)
Does a parent need to be at the therapy sessions?	For the first appointment, a legal guardian must attend to provide consent and complete paperwork. After the first session, you may allow a grandparent, PCA, etc. to bring your child. Please discuss this with your therapist.
Can I run out and do errands while s/he is in therapy?	We require that the person who brings the child to their appointment remain on site during the therapy session.
Do I go in to the therapy sessions or do I wait in the lobby?	The best understanding of your child's treatment happens when you are able to be involved in their therapy session. Talk with your therapist about how you can be involved. By observing sessions, you will learn and use activities that can help your child at home.
Should I bring in their school therapy notes?	Yes. Please bring in all related notes that would assist the therapist in getting to know your child.
Why can't my child's school therapist make a referral to your services?	All rehab services must be ordered by qualified medical personnel who include physicians and nurse practitioners.
Can I come in for a tour before my visit?	Yes! We would love to give you a tour. Please call the site you are interested in visiting.