

# Volunteer Services Competency Training

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## Infection Control



# Infection Control Videos

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*To start each video, click screen.*



Donning



Doffing



Handwashing

# Standard Precautions

Standard Precautions require all employees and volunteers to treat blood and body fluids as if they are infectious.

**Volunteers should NEVER touch blood or body fluids and should not be included in any procedure where blood or body fluids are involved.**

**Standard Precautions**  
Use for all patients, all the time

**Family and visitors**

- Hand hygiene when entering and leaving room
- Wear gowns if assisting with care involving blood or body fluids

**Staff**

- Hand hygiene when entering and leaving room
- Wear gloves if contact with blood and body fluids is likely
- Wear gowns for activities likely to generate splash or spray

**Patient care equipment**

- Disinfect equipment when removing from room

**Related policies**  
For more information, see policies for Infection Prevention and Control

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# Universal Precautions

Please check with the patient's nurse to find out specific requirements.

## Droplet Precautions

**Family and visitors**

- Hand hygiene when entering and leaving room
- Wear if assisting with care involving blood or body fluids
- Family/visitors may need to wear a mask, check with nurse before entering

**Staff**  
In addition to Standard Precautions:

- Hand hygiene when entering and leaving room
- Upon room entry

**Patient care equipment**

- Disinfect equipment when removing from room

**Transport**

- Limit transport for essential purposes only
- Patient wears mask

Related policies:  
Hand Hygiene Policy for Children, Patients and Caregivers  
Patient Transport and Transfer Policy  
Family Visitor Development/Engagement Program

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## Contact Precautions

**Family and visitors**

- Hand hygiene when entering and leaving room
- Wear if assisting with care involving blood or body fluids

**Staff**  
In addition to Standard Precautions:

- Hand hygiene when entering and leaving room
- Upon room entry

**Patient care equipment**

- Use dedicated equipment
- Disinfect equipment when removing from room

**Transport**

- Limit transport for essential purposes only
- Patient wears a clean gown

Related policies:  
Hand Hygiene Policy for Children, Patients and Caregivers  
Patient Transport and Transfer Policy  
Central Sterilization/Reprocessing  
Contact Precautions Program

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## Contact and Droplet Precautions

Use for all respiratory patients

**Family and visitors**

- Hand hygiene when entering and leaving room
- Wear if assisting with care involving blood or body fluids
- Family/visitors may need to wear a mask, check with nurse before entering

**Staff**  
In addition to Standard Precautions:

- Hand hygiene when entering and leaving room
- Upon room entry
- Additional precautions may be needed for aerosol generating procedures

**Patient care equipment**

- Disinfect equipment when removing from room
- Use dedicated equipment

**Transport**

- Limit transport for essential purposes only
- Patient wears mask and a clean gown

Related policies:  
Hand Hygiene Policy for Children, Patients and Caregivers  
Patient Transport and Transfer Policy  
Central Sterilization/Reprocessing  
Contact Precautions Program  
Droplet Precautions Program

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Personal Protective Equipment may include:

- Gloves
- Gown
- Mask

# Special Airborne Precautions

**Special Airborne Precautions**

  **Door must remain completely closed at all times.**

**Family and visitors**

 Family/visitors are limited and may need to wear a mask – check with nurse before entering

 Hand hygiene when entering and leaving room

  Wear if assisting with care involving blood or body fluids

 May need to wear mask, check with nurse

**Staff**

In addition to Standard Precautions:

 Airborne Infection Isolation (A.I.I.) room required, activate audible alarm, notify facilities

 Hand hygiene when entering and leaving room

  PAPR or fit-tested N95 respirator required

**Patient care equipment**

 Disinfect equipment when removing from room

**Transport**

 Limit transport for essential purposes only

 Patient wears mask

**Related policies**

Policy Standard Precautions for Infection Prevention and Control  
Policy Specific Use Transmission Based Precautions  
Policy Special Airborne (Transmission-Based) Precautions  
Policy Tuberculosis  
Policy Respiratory Protection Program  
Policy Pertussis/Tuberculosis Control Plan

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Patients in Special Airborne Precautions can only be visited by medical staff with designated equipment (N95 mask).

Please do not visit these rooms.