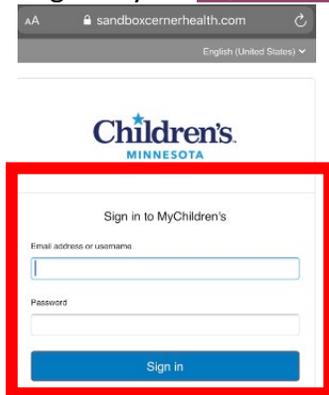


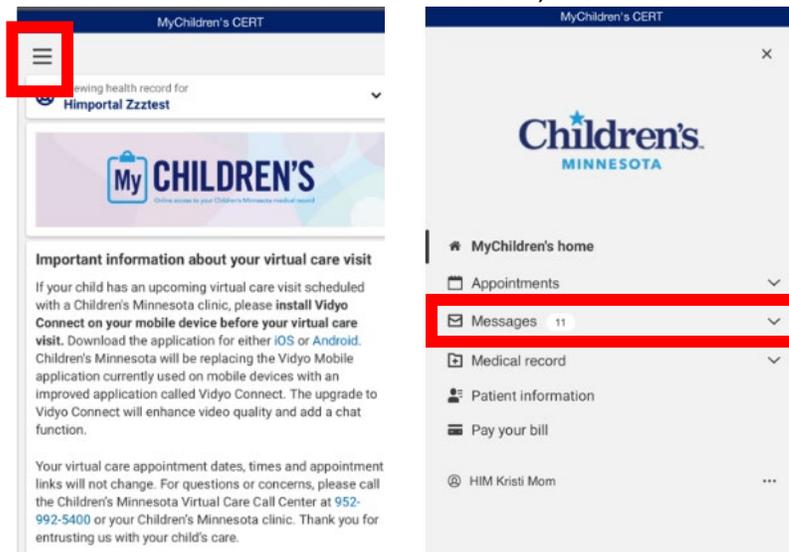
Sending photos using MyChildren’s on a mobile device

You can upload and send photos to your Children’s Minnesota clinical care team **prior** to your Virtual Visit through your Cerner MyChildren’s account using your mobile device. Do not do this during your virtual care appointment using the same mobile device.

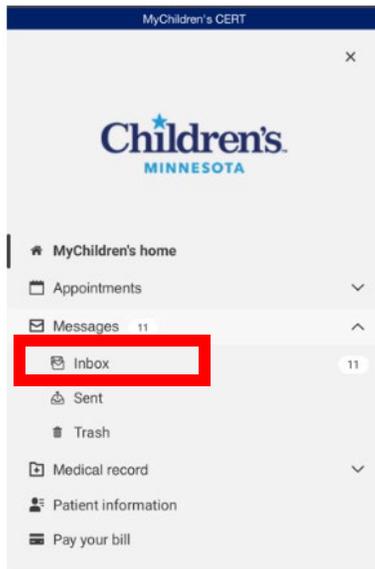
1. Log into your [MyChildren’s account](#) using your mobile device.



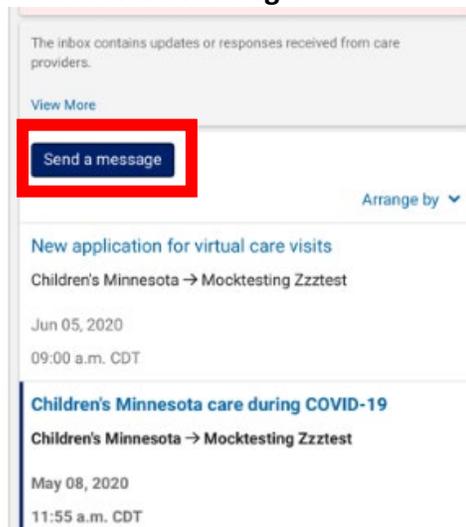
2. Click the menu icon on the Home screen, then click on **Messages**.



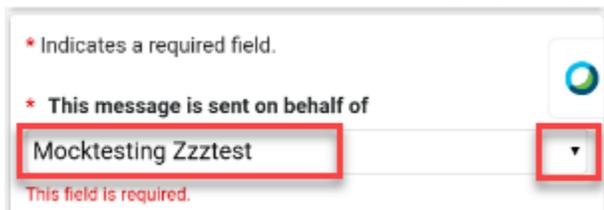
3. Select **Inbox**.



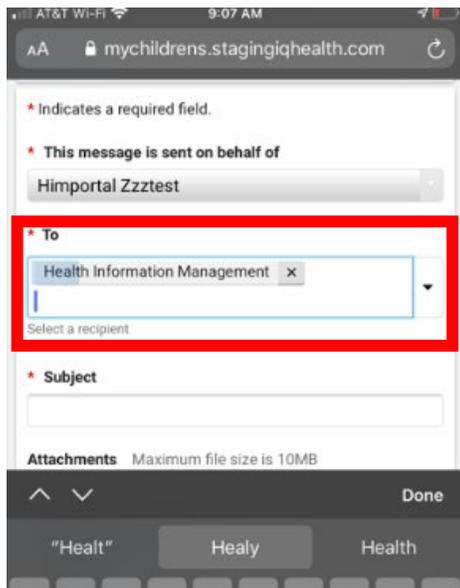
4. Select **Send a message**.



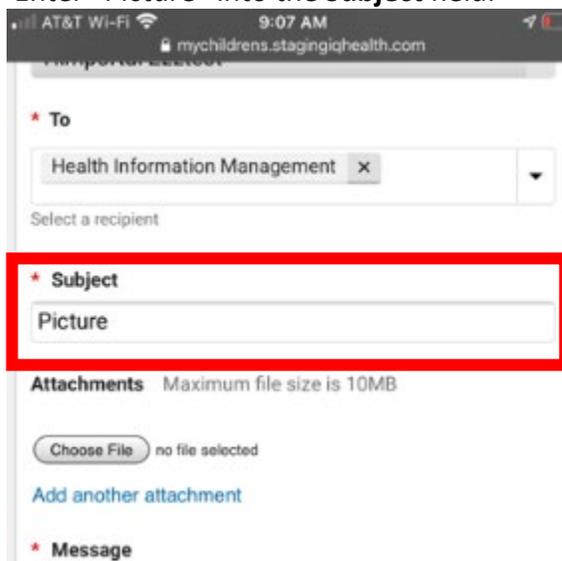
5. Under **This message is sent on behalf of**, use the dropdown to select the correct patient if there are multiple children set up for this account.



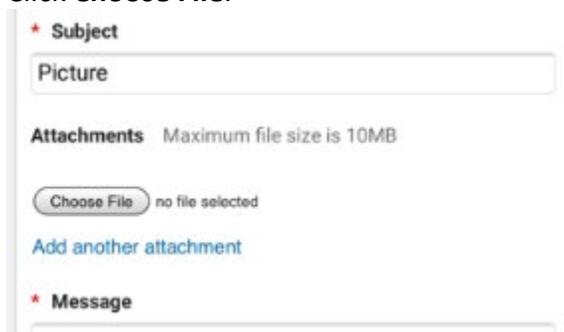
6. In the box under **To**, enter the patient's provider's name or the clinic name, then select the provider or clinic from the list.



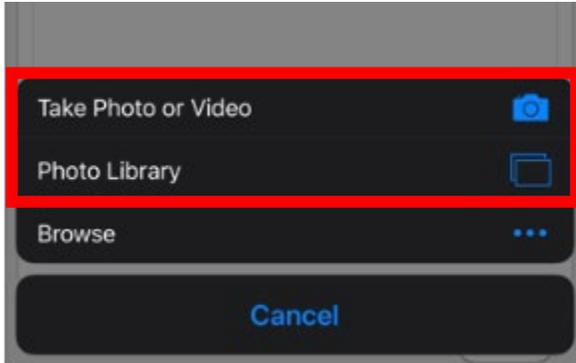
7. Enter "Picture" into the **Subject** field.



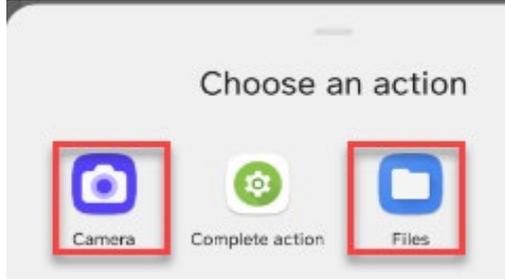
8. Click **Choose File**.



9. Select the photo(s) to send.
 - a. iPhone: Select **Take Photo or Video** or **Photo Library**



- b. Android: Select **Camera** or **Files**



10. Take a photo or select the photo from your library.
 - a. If you have multiple photos to select, click **Add another attachment** and do this for each photo.
 - b. NOTE: There is a 10MB file size limit. If your image(s) exceed that file size, you may need to decrease the image size or send additional messages.

* To
Health Information Management x

Select a recipient

* Subject
Picture

Attachments Maximum file size is 10MB

485EBFE3-F2DE-4268-9A41-C229852F510F.png (548.8kB) x

Add another attachment

* Message

- c. If needed, you can click the X button to remove a photo.

* To
Health Information Management x

Select a recipient

* Subject
Picture

Attachments Maximum file size is 10MB

485EBFE3-F2DE-4268-9A41-C229852F510F.png (548.8kB) x

Add another attachment

* Message

11. Enter any important information for your provider in the **Message** section, then click **Send**.

Add another attachment

* Message

See attached pictures |

Send Cancel